Pūrongo ā-tau

# Annual report2022-2023

CCS disability action
Including all people

CCS Disability Action Otago Incorporated

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Mō mātou

# About us

CCS Disability Action Otago Incorporated

Te Aronui

Every disabled person/whānau hauā is interwoven into the lives of their whānau and community.

Ā mātou whāinga rautaki matua

## Our strategic priorities

### Disabled people – Whānau hauā

Our purpose and focus. This sits centrally in Te Aronui as a reminder that everything we do will be underpinned by the self-determination of disabled people.

### Knowledge – Mātauranga

All people have knowledge to contribute to our society. We recognise disabled people/whānau hauā as the experts in their own lives. We recognise that we benefit from receiving the knowledge that disabled people hold. We will also share our knowledge freely to ensure disabled people can access the information that they need.

### Connectedness – Whanaungatanga

Understanding that all people and systems are interconnected. We will seek to identify connections between people and systems to ensure that disabled people have access to the relationships and resources they need.

### Wellbeing – Hauora

Acknowledges that being well means different things to different people. We will ensure that the voices of disabled people/whānau hauā guide us in enabling people to lead their own lives, in their own way.

Our work will be organised to ensure that:

* Disabled people and their whānau have access to information, resources, support and advocacy at the right time.
* The community is supported to become disability aware, engaged, physically accessible, inclusive and welcoming of all people.

Te hunga hauā mauri mō ngā tāngata katoa

## Our foundation statement

This statement forms the foundation of our identity and means that all people have Mauri, unique life force, and that we value every person equally.

Te whakatara

## Our challenge

One in four New Zealanders lives with an impairment. Our society does not always operate in a way where everyone can participate. This lack of participation can be due to a physical barrier; a barrier created by other people’s attitudes and behaviours; or by a lack of access to information, resources and support. These barriers create an environment that can make life even more challenging for disabled people.

Tō mātou tōpūtanga

## Our organisation

CCS Disability Action, formerly known as the Crippled Children Society, was founded by Rotary in 1935 to support children affected by polio.

CCS Disability Action is the largest disability support and advocacy organisation in Aotearoa New Zealand.

We support people with all types of impairments and have been working alongside disabled people since 1935. We are at the forefront of service provision, advocacy and information sharing in the disability sector. We partner with disabled people, their families and whānau to enable them to have choice and control in their lives. Our vision is to see every disabled person and whānau hauā interwoven into the lives of their whānau and community.

We work from a Human Rights perspective within a disability rights framework, and this is reflected in everything we do. We partner with disabled people, their families and wider whānau, to support them having choice and control in their lives. We also work with local communities, to assist and challenge them to become more inclusive.

In our work, we connect with all parts of Aotearoa/New Zealand. We acknowledge Māori as Tangata Whenua. We are committed to being in relationships with Hapū and Iwi so that we continue to develop our ability to support disabled Māori and their wider whānau.

We use the term “disabled person” in our documents to align our vision with the social model of disability, Enabling Good Lives Principles, and the NZ Disability Strategy. We respect the right of all people to define their individual and varied identities for themselves.

Ā mātou peka

## Our branches

CCS Disability Action is a national organisation made up of 18 incorporated societies. These consist of 17 branches and a national entity (CCS Disability Action Inc.).

The 17 branches are organised into four regions (Northern, Midland, Central and Southern) and provide a range of direct support services as well as community development programmes to disabled people and the communities they live in. Each region operates a business support hub.

The Otago branch was formed in 1935 and covers from Palmerston in the North to Balclutha in the south and inland to Ranfurly and Lawrence.

# Branch report

## Richard Buchanan, general managerUmi Asaka, regional representative to the national board

It has been a positive year for the Otago branch of CCS Disability Action. The key focus, and one which we can all be proud of, is the team’s commitment to delivering supports that uphold Enabling Good Lives principles. This is centred in all that they do.

The branch has accessed fourteen different funding streams to support people throughout the region. Most contracts held by the branch tracked as well or better than expected. The ACC and individualised funding income was less than expected, partly due to the demand for support in these areas. Costs associated with these contracts were down, however. We were also pleased that the Ministry of Social Development, Community Participation contract was reviewed to ensure that all people supported through this funding stream can now receive the appropriate level of support.

### Financial position

While the financial position of the branch at the end of the financial year looked more favourable than anticipated, there are still many factors that need to be addressed to secure sustainability over the next two years. The cost of leasing of the branch offices is of concern and is being closely monitored by the local committee and the general manager. Lease costs have increased significantly during the year.

### Branch planning day

The branch held a successful planning day where our team discussed how we could bring our organisation’s new strategic priorities, Te Aronui, to life. The new strategic areas of focus for the organisation are Disabled people: Whānau hauā, Knowledge: Mātauranga, Connectedness: Whanaungatanga, and Wellbeing: Hauora. These simpler but meaningful areas of focus supported an effective planning process that will help shape our work in the coming year.

As a result of this time together, the team identified the following areas of development, that they felt would best serve local needs:

* Foster a positive team culture that provides a safe environment for open conversation and access to external support, where needed.
* Ensure that all disabled people are fully informed of connections available in the community.
* Support disabled people to access opportunities to build their health and wellbeing.
* Extend team members’ experience with the varying contracts they work with.
* Share knowledge with disabled people that ensures they are fully informed about pathways that enable them to live the way they want, and the options available for their future.

### Acknowledgements

We would like to express our gratitude to the following individuals and groups:

* The Otago Branch team who have worked hard to improve the financial position of the branch and continue to provide person directed support to disabled people and their whānau. Changes have been made in the way things are done, improving efficiencies, and enabling focus to be put on the types of support that work well for people.
* Sheryl Catchpole and the business support team for all their assistance, who have persevered through staffing changes throughout the year.
* The Local Committee for their guidance and stewardship throughout the year. Your commitment to the branch is sincerely appreciated.
* Kay Page for her leadership and management of the branch. Kay’s work in relation to the long-term sustainability of the branch, now, and into the future, is second to none.
* Our branch members, whose contributions are invaluable to us.
* Our volunteers, funders, and sponsors, who have supported us in our vision and values.
* Disabled people and families who have welcomed us into their lives.

# Local Committee report

## David Lowe, chair, local committee

I present the 2022/23 report on behalf of the Otago branch local committee. I have appreciated the valued support of financial committee member, Shona Squires regarding financial and other matters and the contributions at our meetings from the other current members, Rachel Cuthertson, and David King.

### Financial performance

Our investment portfolio with fund manager, Cambridge Partners has recovered from losses made last year to post an increase of around $127,000. The fund has a June 2023 value in the order of $2.28m.

For the 12 months ending 30 June 2023 CCS Disability Action Otago had a net operating deficit of approximately $250,000. Our operating deficit is based on no bequest and extraordinary income that we received during the year. Adding the bequest and extraordinary income of $185,000 the deficit is reduced to $65,000. Regarding next year’s budget forecast, we will again likely be forecasting a deficit lower than this year’s due to the hard work and effort put in by Kay, Richard, and the Otago team.

### Plans

We have been looking at options to obtain income from our current unused office space to assist with reducing our increased rent/lease costs. We have had an offer from national office to relocate the CCS Disability Action national library to Dunedin as the librarian is part of our Dunedin team. We will be taking up this offer as well as looking if there are any other opportunities to find other ways to offset the rent/lease cost.

### Acknowledgements

My thanks go to Sheryl Catchpole, our regional business support coordinator, for her considerable efforts and work in providing us with excellent financial information and advice. Sheryl resigned from CCS Disability Action, and we await the appointment of a new person to undertake this role.

I also wish to acknowledge the hard work in what has been another challenging year both financially and operationally of all the Otago branch team including Kay Page and our general manager Richard Buchanan. We were forecasting a deficit in the order of $330,000.00 for this year and with the hard work done by Kay and Richard to ensure that we recover the correct income from our contracts this deficit has been reduced by around $80,000.

Thanks also to Lyle Palmer for doing an excellent job in applying to and securing funding from various trusts and funding agencies – he achieved more than forecast, getting funding to assist with our large rent/lease cost increases. I would also like to thank Umi Asaka, our regional representative to the national board, for her valued input at meetings and regional hui.

# Piotr’s story

"Piotr recently published his first book under pseudonym Peter Stanley. Titled ‘Dragoon: First Strike’, this sci-fi novel follows Flight Lieutenant Nathan Harvey, a helicopter pilot from the Royal New Zealand Air Force, in the fight against an overwhelming alien force."

Piotr Mierzejewski and CCS Disability Action’s Paul Arnott, a service coordinator for the Otago branch, have known each other for near on a decade.

The pair have shared a lot during that time and have developed a mutual understanding and respect – underpinned by a dark sense of humour. A laugh or a joke is inevitable when they catch up, something that happens regularly.

Piotr has been supported by CCS Disability Action in various ways since the late 1980s, with Paul’s current role to coordinate the support workers who assist Piotr at his Dunedin home where he lives with his wife Liz.

Paul has also supported Piotr with his employment aspirations over the years.

**“Piotr has always been a creative person. When we first met, he had so many different ideas about what he wanted to do and explore in life, our challenge was to refine this to consider what direction he could focus on and explore further,”** explains Paul.

With Paul’s support, Piotr applied for lots of jobs and tested out several employment options in different fields. This included working as a coordinator for a disability support agency in Dunedin through the Ministry of Social Development’s mainstream employment subsidy scheme.

Piotr had a significant skill-base however it was finding a focus and applying those transferable skills to fit that was important. Piotr ultimately found his current position for himself and now has a great job as a learning and development coordinator and career coach for a large healthcare firm, where he can work flexibly from his home office.

There were some ups and downs during this period, and Paul was there to support Piotr to believe in himself. **“Piotr is an incredibly capable person. My role has been to provide the scaffolding he needs to have confidence to tackle things and stop second guessing himself,”** he explains.

Piotr always aspired to use his creativity and wanted to write a book since he was thirteen.

He recently published his first book under pseudonym Peter Stanley.

Titled ‘Dragoon: First Strike’, this sci-fi novel follows Flight Lieutenant Nathan Harvey, a helicopter pilot from the Royal New Zealand Air Force, in the fight against an overwhelming alien force. While this may sound out of this world, Piotr drew inspiration from Aotearoa, New Zealand, which he has called home for the past four decades.

Having previously dabbled in writing, this is his first published novel. The idea came about as a challenge from one of his writing friends. His first manuscript was a thriller and his friend asked: **“Why don’t you write something different?”** This sparked an idea for Piotr.

This new story celebrates the human condition and survival, but Piotr wanted it to be relatable to a local audience. **“It’s about perseverance and it’s about celebrating New Zealand, showcasing the normal tropes of military science fiction, but in a more original manner,”** he says. Not only will Kiwis recognise familiar surroundings, but **“as far as I’m concerned, it will be a great promotion for New Zealand.”**

Piotr is grateful for Paul’s support. **“He patiently listened to some of my plot ideas, and he gave me that moral support. Everything Paul has done for myself and my wife over the last few years has been phenomenal,”** says Piotr.

‘Dragoon’ is available on Amazon and has already garnered positive reviews, an achievement to be proud of. Reflecting on his achievements, Piotr says, **“I like to think that this book is a testament of following through what you believe in – if you’re passionate about something, if you believe in something and if you work hard, you’ll get there. I got here.”**

He is also grateful for all the encouragement he received. **“I’ve been very lucky to have my wife supporting me as well, and my publisher Scott is continuously encouraging me to be a better storyteller.”**

Looking towards the future, Piotr sees potential for more books about Lieutenant Harvey’s adventures. He is also searching for a New Zealand voice to narrate the audiobook.

“Piotr is an incredibly capable person. My role has been to provide the scaffolding he needs to have confidence to tackle things and stop second guessing himself,”

**– Paul Arnott.**

Te maha o ngā tangata i tautokohia e mātou

## Number of people we supported in Otago

| **Last year** | **This year** |
| --- | --- |
| Last year **161** | This year **197** |
| <17 years of age **56** | <17 years of age **85** |
| 17-65 years of age **97** | 17-65 years of age **105** |
| Māori **13** | Māori **23** |
| Pasifika **6** | Pasifika **5** |

Mahi kirimana

## Branch contract performance

| **Hours last year** | Hours this year |
| --- | --- |
| **26,954** Whaikaha - Ministry of Disabled People | **24,784** Whaikaha - Ministry of Disabled People |
| **3,133** Ministry of Social Development | **2,915** Ministry of Social Development |
| **357** Oranga Tamariki | **0** Oranga Tamariki |
| **2,523** Ministry of Education | **3,172** Ministry of Education |
| **1,838** ACC | **1,396** ACC |
| **1,853** Other (Individuals or non-Ministry) | **1,873** Other (Individuals or non-Ministry) |

Te poipoi i te tapatahinga o ngā hapori

## Building inclusive communities

| **Last year** | This year |
| --- | --- |
| **262** total number of branch members | **273** total number of branch members |
| **1,178** Mobility Parking permits issued | **1,475** Mobility Parking permits issued |
| **4,707** people using Mobility Parking Scheme | **5,090** people using Mobility Parking Scheme |
| **1** education or training sessions provided | **1** education or training sessions provided |
| **4** local council submissions made | **10** local council submissions made |

# Financial summaryFor the year ended 30 June 2023

## Revenue

* Government contracts: 82%
* Other revenue: 0%
* Investments: 8%
* Bequests: 1%
* Other contracts and grants: 7%
* Funds raised by CCS DA: 2%

Rounded to nearest percentage point

## Expenditure

* Staff costs including training & development: 67%
* IT: 3%
* Property including furniture, fittings & equipment: 3%
* Travel and accommodation: 8%
* Programme costs: 10%
* Other costs: 9%
* Depreciation: 1%
* Grants paid: 0%

Rounded to nearest percentage point

## Summarised statement of comprehensive revenue and expense

|  | **2023 $000's** | **2022 $000's** |
| --- | --- | --- |
| The operating revenue was | 2,012 | 1,963 |
| The expenditure was | 2,260 | 2,228 |
| **Operating surplus/(deficit) before bequests, gains on investments and gains on sale of assets** | **(248)** | **(265)** |
| Bequests received | 23 | 131 |
| Less social innovation fund contribution | (1) | (2) |
| Southern regional fund contribution | 36 | – |
| Grants received/(paid) | 3 | 9 |
| Realised gain/(loss) on sale of fixed assets | – | 10 |
| Realised and unrealised gain/(loss) on investments | 127 | (228) |
| Prior period adjustments | (5) | (19) |
| Other comprehensive revenue and expense | – | – |
| **TOTAL COMPREHENSIVE REVENUE AND EXPENSE** | **(65)** | **(364)** |

## Summarised statement of changes in equity

|  | **2023 $000's** | **2022 $000's** |
| --- | --- | --- |
| Opening society funds as at 1 July | 2,582 | 2946 |
| Total comprehensive revenue and expense | (65) | (364) |
| **Closing Balance as at 30 June** | **2,517** | **2,582** |

## Summarised statement of financial position

|  | **2023 $000's** | **2022 $000's** |
| --- | --- | --- |
| Current assets | 531 | 745 |
| Non-current assets | 2,396 | 2,264 |
| **Total assets** | **2,927** | **3,009** |
| Current liabilities | 410 | 427 |
| **Total liabilities** | **410** | **427** |
| **Net assets** | **2,517** | **2,582** |
| **Represented by:Society funds** | **2,517** | **2,582** |

## Summarised statement of cash flows

|  | **2023 $000's** | **2022 $000's** |
| --- | --- | --- |
| Cash flows from operating activities | (358) | 209 |
| Cash flows from investing activities | 98 | (2,470) |
| Cash flows from financing activities | – | – |
| Operating cash and bank balances | 437 | 2,698 |
| **Total cash and bank balances** | **177** | **984** |

## Notes to the financial summary of CCS Disability Action Auckland Incorporated

A summary of the CCS Disability Action Otago Incorporated (“the Society”) unaudited financial statements for the year ended 30 June 2023 is shown in the Financial Summary section of this annual report. The summary financial statements have been prepared in accordance with PBE FRS-43 Summary Financial Statements.

The full financial statements have been prepared in accordance with Tier 2 PBE Accounting Standards as issued by the New Zealand External Reporting Board. The summary financial statements are presented in New Zealand dollars.

The amounts stated in these summary financial statements have been extracted from the full financial statements of the Society dated 30 October 2023.

Copies of these are available from the Society. This summary has been authorised by Richard Buchanan, general manager Southern region on 30 October 2023 and has not been audited.

The summary financial statements do not include all disclosures provided in the full financial statements and cannot be expected to provide as complete an understanding as provided by the full financial statements of the Society.

The summarised financial statements should be read in conjunction with the statement of accounting policies and notes to the full unaudited financial statements.

**Richard Buchanan**General manager

**David Lowe**Chair local committee

Ō mātou kaitautoko

# Our supporters

CCS Disability Action Otago is grateful for the support received from government and other agencies, individuals, trusts and foundations during this year.

## Government and other agencies

* Accident Compensation Commission
* Ministry of Social Development
* Oranga Tamariki - Ministry for Children
* Te Whatu Ora
* Whaikaha - Ministry of Disabled People

## Bequests

* Estate of Lennard MacGillivray
* Estate of Grace Helen Stevenson
* Estate of Lily Rollings Williamson
* The Patricia Aitken Trust

## Major donor

* Lions Club of Milton

## Trusts and foundations

* A.C.E. Shacklock Charitable Trust
* Aotearoa Gaming Trust
* J & L Callis Charitable Trust
* Dunedin City Council Community Grant
* Dunedin City Council – Rates Relief
* Est J.D.S. Roberts
* Grassroots Trust Central
* H E Fairey Trust
* Kingston Sedgfield (NZ) Charitable Trust
* Kiwi Gaming Foundation
* NZ Lottery Grants Board, $10.000 operating costs
* Otago Community Trust
* The Lion Foundation
* William Downie Stewart Charitable Trust

### Donations received

Last year: **174**

This year: **173**

Whakapā mai

## Get in touch

**Otago**

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