



Pūrongo ā-tau Annual report 2022-2023



CCS
disability action
Including all people

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOĀ

CCS Disability Action Auckland Incorporated



Mō mātou

About us

CCS Disability Action
Auckland Incorporated

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Te Aronui



Every disabled person/whānau hauā is interwoven into the lives of their whānau and community.

Ā mātou whāinga rautaki matua

Our strategic priorities

Disabled people – Whānau hauā

Our purpose and focus. This sits centrally in Te Aronui as a reminder that everything we do will be underpinned by the self-determination of disabled people.

Knowledge – Mātauranga

All people have knowledge to contribute to our society. We recognise disabled people/whānau hauā as the experts in their own lives. We recognise that we benefit from receiving the knowledge that disabled people hold. We will also share our knowledge freely to ensure disabled people can access the information that they need.

Connectedness – Whanaungatanga

Understanding that all people and systems are interconnected. We will seek to identify connections between people and systems to ensure that disabled people have access to the relationships and resources they need.

Wellbeing – Hauora

Acknowledges that being well means different things to different people. We will ensure that the voices of disabled people/whānau hauā guide us in enabling people to lead their own lives, in their own way.

Our work will be organised to ensure that:

- Disabled people and their whānau have access to information, resources, support and advocacy at the right time.
- The community is supported to become disability aware, engaged, physically accessible, inclusive and welcoming of all people.

Te hunga hauā mauri mō ngā tāngata katoa

Our foundation statement

This statement forms the foundation of our identity and means that all people have Mauri, unique life force, and that we value every person equally.

Te whakatara

Our challenge

One in four New Zealanders lives with an impairment. Our society does not always operate in a way where everyone can participate. This lack of participation can be due to a physical barrier; a barrier created by other people's attitudes and behaviours; or by a lack of access to information, resources and support. These barriers create an environment that can make life even more challenging for disabled people.



Tō mātou tōpūtanga

Our organisation

CCS Disability Action, formerly known as the Crippled Children Society, was founded by Rotary in 1935 to support children affected by polio.

CCS Disability Action is the largest disability support and advocacy organisation in Aotearoa New Zealand.

We support people with all types of impairments and have been working alongside disabled people since 1935. We are at the forefront of service provision, advocacy and information sharing in the disability sector. We partner with disabled people, their families and whānau to enable them to have choice and control in their lives. Our vision is to see every disabled person and whānau hauā interwoven into the lives of their whānau and community.

We work from a Human Rights perspective within a disability rights framework, and this is reflected in everything we do. We partner with disabled people, their families and wider whānau, to support them having choice and control in their lives. We also work with local communities, to assist and challenge them to become more inclusive.

In our work, we connect with all parts of Aotearoa/New Zealand. We acknowledge Māori as Tangata Whenua. We are committed to being in relationships with Hapū and Iwi so that we continue to develop our ability to support disabled Māori and their wider whānau.

We use the term “disabled person” in our documents to align our vision with the social model of disability, Enabling Good Lives Principles, and the NZ Disability Strategy. We respect the right of all people to define their individual and varied identities for themselves.

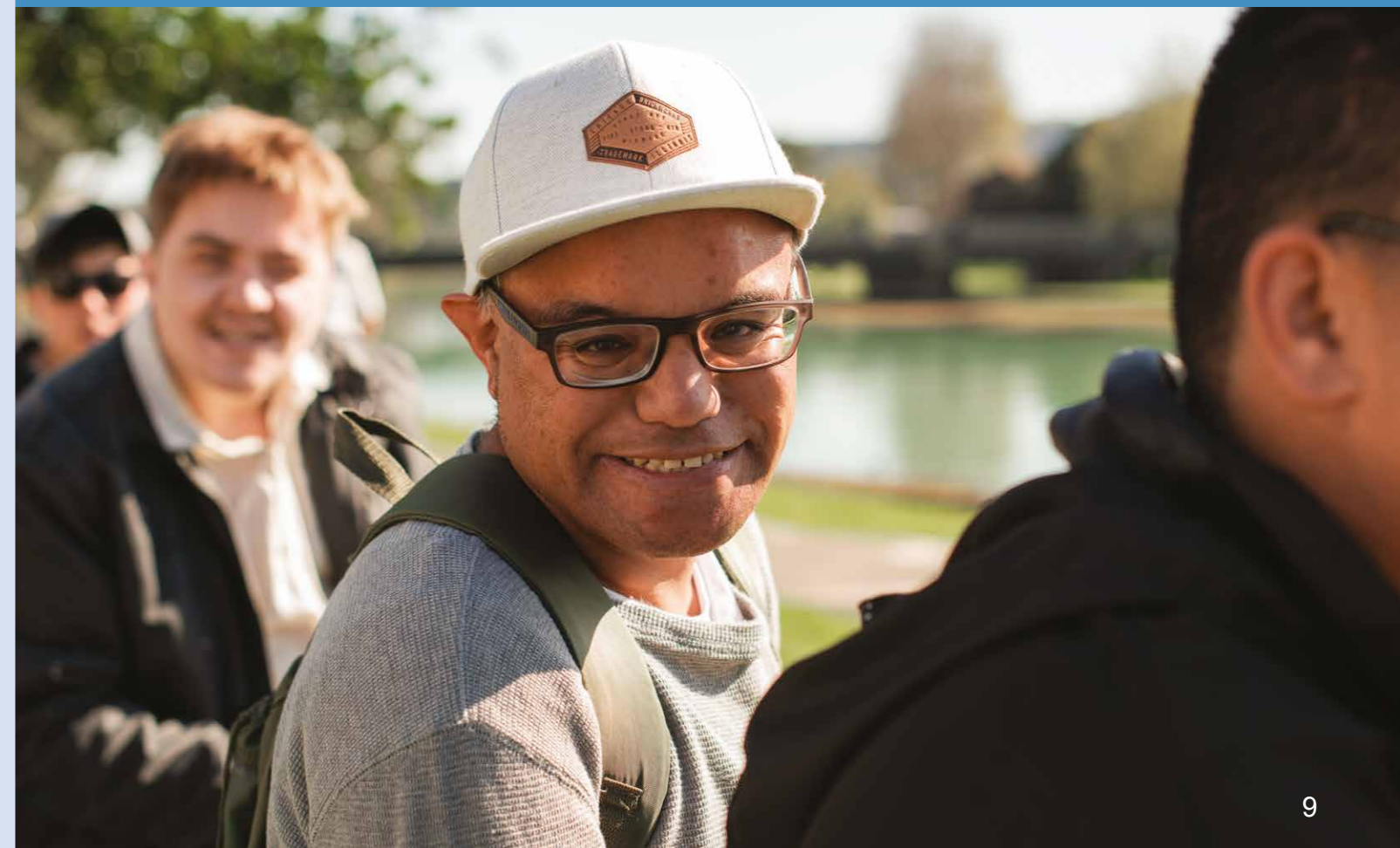
Ā mātou peka

Our branches

CCS Disability Action is a national organisation made up of 18 incorporated societies. These consist of 17 branches and a national entity (CCS Disability Action Inc.).

The 17 branches are organised into four regions (Northern, Midland, Central and Southern) and provide a range of direct support services as well as community development programmes to disabled people and the communities they live in. Each region operates a business support hub.

CCS Disability Action Auckland was incorporated in 1935. Bounded by Wellsford to the North and Mercer to the South, the region is comprised of both rural and major urban centres as well as Waiheke Island. This area is served by a branch based in Auckland.



Branch report

Bettina Syme, general manager

Allyson Hamblett and Tim George, co-chairpersons, local advisory committee

Revd. Vicki Terrell, regional representative to the national board

Impact of Covid-19 and Cyclone Gabrielle

The Covid-19 pandemic has continued to impact the people we support during the year. This, coupled with the two adverse weather events in February 2023 (Cyclone Gabrielle), has seen many disabled people lose confidence in connecting with their community.

This is especially true for those living in flood-prone areas and remote locations, who were cut off from accessing their communities until flood waters receded and power and communication were restored. This increased the isolation that many disabled people experience.

Growing our support

Our staff have continued to provide additional supports in response to community needs. We have seen a growth in the number of people we support by over 12%, from 612 to 688, over the previous 12-month period. The level of support for disabled people remains significant here.

Our latest available statistics for the 12-month period from July 2022 to June 2023 show that we provided 84,517 hours of direct support to people.

Emergency response

During the two civil defence emergencies in February 2023, our staff supported Civil Defence and Whaikaha to understand and respond to the needs of disabled people.

Our barrier-free advisor visited the Civil Defence centres to advise on accessibility. We met daily with Whaikaha and other providers to advocate for the needs of disabled people and then support coordination of the response in the community. This included access to mobility equipment that had to be left behind when evacuating, generators for those with sustained loss of power (for medication that needed to be kept cool, charging of power wheelchairs and beds etc.), and access to communication platforms. ►



◀ Inclusive education

The needs of children and their right to access and be fully included in education has been an ongoing concern that has worsened over the year. Our role in supporting families to access early childhood education for their children and then transitioning to school has required consistent advocacy at a local, regional, and central government level and remains a focus for the year ahead.

Local Advisory Committee (LAC) activities

Our Local Advisory Committee (LAC) remains in good health and welcomed back former LAC chair Linda-Lee Odom to the LAC. The committee has also been very active in advocating for the needs of disabled people. They have met with several MPs in the build-up to the general election to find out what they intend to do for disabled people and ensure disability issues are highlighted.

The LAC has focused on connecting with the community and their members through many thoughtful discussions with invited guests. These meetings provide opportunities for all to learn about important issues from each other and serve to identify further points for advocacy. The committee has also sought to keep members informed with a local governance newsletter.

Acknowledgements

On behalf of governance and our staff, we want to thank the people we support for trusting us to partner with you, as well as our community partners and funders who enable us to deliver on our “why”. We also want to thank our staff who have demonstrated resilience, creativity, and adaptability in the face of ongoing adversity to ensure disabled people receive the support they need.



“The Covid-19 pandemic has continued to impact the people we support during the year. This, coupled with the two adverse weather events in February 2023 (Cyclone Gabrielle), has seen many disabled people lose confidence in connecting with their community.”

Local Executive Committee report

Michael Dineen, chairperson, local executive committee

This was another challenging year on several fronts. Covid-19 continued to affect both our staff and the people we support. Then the Auckland Anniversary weekend storm, closely followed by Cyclone Gabrielle, caused real problems for many disabled people in the Auckland region. We are very proud of the extra effort put in by our staff, sometimes in difficult circumstances, to help solve those problems.

Financial challenges

Financially, things do not get any easier. For the last three years we have a habit of budgeting for a significant operating loss and yet the actuals have proved to be largely breakeven or a profit. This is an improvement on previous years, but we still rely heavily on donations, bequests, and our investments to support the branch. The government departments we have our contracts with are reluctant to increase the rates they pay for our services. They have been known to describe what they pay as a 'contribution', rather than recognising that what they pay is a proper purchase price for our services.

The local executive committee was not at all happy with the size of the budgeted operating loss for the year. Happily, the management team did a really good job, and, in the end, the actual operating surplus was an excellent result compared to budget.

Changes in committee

To add to the list of challenges, two members of the local executive committee resigned during the year. This left just Rachel and me as members. Finding replacements was not easy, but happily we have been able to welcome Hash Janjua and Nova Tagi to the committee. Hash works in sales and marketing in the digital media field and Nova is a programme adviser with a co-governance entity. Hash is a full member of the local executive committee and Nova currently has 'observer' status, with the potential to become a full member in time. ▶



◀ Changes with Jubilee Trust

There have been some changes in our relationship with the Jubilee Trust during the year. Jubilee is a charitable trust set up in 1985 by a benefactor for the benefit of the disabled in the area then served by CCS Disability Action Auckland which, until now, has appointed the trustees and benefited from the trust considerably from time to time. From now on, only trustees will have that power of appointment. The Jubilee Trust has helped us with the investment of some of our savings for many years. This will no longer be the case, so the local executive committee is faced with deciding how else to invest those funds.

This comes at the same time as CCS Disability Action National Board has developed a new statement of investment policy (SIPO) and objectives which all branches must comply with. We will be able to take that SIPO into account when making our decision.

Acknowledgements

An organisation like ours depends on a lot of people for its success. I would like to thank a huge list of people including our management team, all staff, people, and organisations who have donated or made bequests of money to us. I would also like to thank our local advisory committee members and past and present local executive committee members – David Rees and Campbell Doerr who were the two retirees, and Rachel Nottingham, Hash Janjua and Nova Tagi – the current members.

"This was another challenging year on several fronts. Covid-19 continued to affect both our staff and the people we support. Then the Auckland Anniversary weekend storm, closely followed by Cyclone Gabrielle, caused real problems for many disabled people in the Auckland region."



Isaiah's story

Single mum Carissa Paniora is a loving mum who, like any parent, wants the best for her two boys. Her youngest, Isaiah, is 14 and he lives with a neurological impairment that significantly impacts his learning and his behaviour – keeping calm when things aren't going as expected is incredibly challenging for the outgoing and energetic teen.



Isaiah.

“A lot of the time I felt very helpless and didn't know what I was doing. Everything was a struggle with Isaiah and his behaviour was very difficult to manage. I felt I had no one to turn to or depend on so it has been a real struggle,” Carissa explains.

She was referred to the CCS Disability Action Auckland branch when Isaiah was around six years old and met Joel McNae, who is a community support coordinator in the child, family and whānau team.

The pair have now known each other for many years, with Joel having supported the family through most of Isaiah's time at primary school and now into his first year at high school.

“Carissa is so dedicated to Isaiah. She is so responsive to his needs; she's always thinking ahead about what might work. Like any mum, she wants to see him learn and grow, be happy and succeed in life,” says Joel.

While he has supported with things like successful funding applications and securing equipment Isaiah needed to assist with school, Joel describes his main role as an advocate for the family. Carissa explains that, unfortunately, the support she has been offered over the years is very different when there's a 'professional' in the room. While this shouldn't be the case, it's an area where Joel is happy to lend his time and presence if it leads to better outcomes for the family.

“We have worked together across such a wide range of areas now; with pediatric medical assessments – trying to secure a diagnosis, for example – working with the local Needs Assessment and Coordination Service to ▶



Joel McNae, coordinator for CCS Disability Action's Auckland branch.



◀ ensure he has access to the right level of supports and meetings with school staff. My job has just been to sit alongside Carissa. She's in charge, I'm just there for back-up!" he says.

Isaiah has struggled with school over the years and found it particularly challenging to return after the series of Covid-19 lockdowns. Carissa tried everything, including a period of home schooling through Te Aho o Te Kura Pounamu (formerly known as The Correspondence School). Ultimately, she wanted to find an environment where Isaiah could learn alongside kids his own age and hopefully make some friends. She is hopeful that she's found a lasting solution at an alternative education class called Tipu Whare based at their local school, where he has been successfully attending since early 2023.

And Carissa's hopes that her son would have the opportunity to feel success in other areas have also come true.

At the beginning of this year – at Joel's suggestion – Isaiah started attending Tae Kwon Do after showing some interest in martial arts movies. Carissa wasn't sure if it would work as they had unsuccessfully tested out a range of sports and activities over the years.

Carissa was rightly proud when Isaiah gained a yellow belt in a grading event earlier in the year. "It's worked out marvellously," she says. He's now also shining on the soccer pitch, receiving a player of the day award at a recent tournament.

Isaiah is also interested in playing rugby and touch rugby and, with Joel's support, Carissa has begun investigating their options.



It's been an awesome feeling for Carissa and, after so many hard times, has injected moments of real joy into their lives. "Isaiah is really enjoying participating in these sports – he is a much happier person now." Not only has it allowed him to foster some friendships, but she's also noticed he's calmer overall and feeling good about himself as a person.

Isaiah is also interested in playing rugby and touch rugby and, with Joel's support, Carissa has begun investigating their options.

"Isaiah used to get very upset because he felt like he had no friends. He now has some really good mates," she explains. "He told everyone in his class he would like to be a professional sportsman when he grows up." While he may (or may not) make the All Blacks, most importantly she loves that he now has hopes for his future.

Isaiah recently received a formal diagnosis for a learning disability, something that will now free up a range of additional support which she hopes will also make a difference.

Joel is pleased to have been able to play a part in Isaiah's successes and loves that he's found his passion. "With his new diagnosis, we're now in the process of figuring out what will work best for Isaiah, so I think that will have a big impact too, which is great," says Joel.

Carissa appreciates the relationship she has built with Joel over many years and having someone to rely on as she's been through ups and downs of raising her son.

"Joel has assisted us to get things done, and 'figure things out' for Isaiah. We are eternally thankful to him for all his support and expertise."

**Te maha o ngā tangata i
tautokohia e mātou**
**Number of people we
supported in Auckland**

Last year

612

This year

688

<17 years of age

379

<17 years of age

447

17- 65 years of age

231

17- 65 years of age

240

Māori

103

Māori

111

Pasifika

96

Pasifika

110



Mahi kirimana

Branch contract performance

Hours last year

60,671

Whaikaha - Ministry of Disabled People

3,610

Ministry of Social Development

3,509

Oranga Tamariki

29,381

Ministry of Education

31

ACC

1,322

Other (Individuals or non-Ministry)

Hours this year

51,856

Whaikaha - Ministry of Disabled People

1,981

Ministry of Social Development

1,663

Oranga Tamariki

23,828

Ministry of Education

4,622

ACC

567

Other (Individuals or non-Ministry)



Te poipoi i te tapatahinga o ngā hāpori

Building inclusive communities

Last year

745

total number of
branch members

12,012

Mobility Parking
permits issued

47,123

people using Mobility
Parking Scheme

0

education or training
sessions provided

0

local council
submissions made

This year

819

total number of
branch members

16,149

Mobility Parking
permits issued

51,008

people using Mobility
Parking Scheme

35

education or training
sessions provided

0

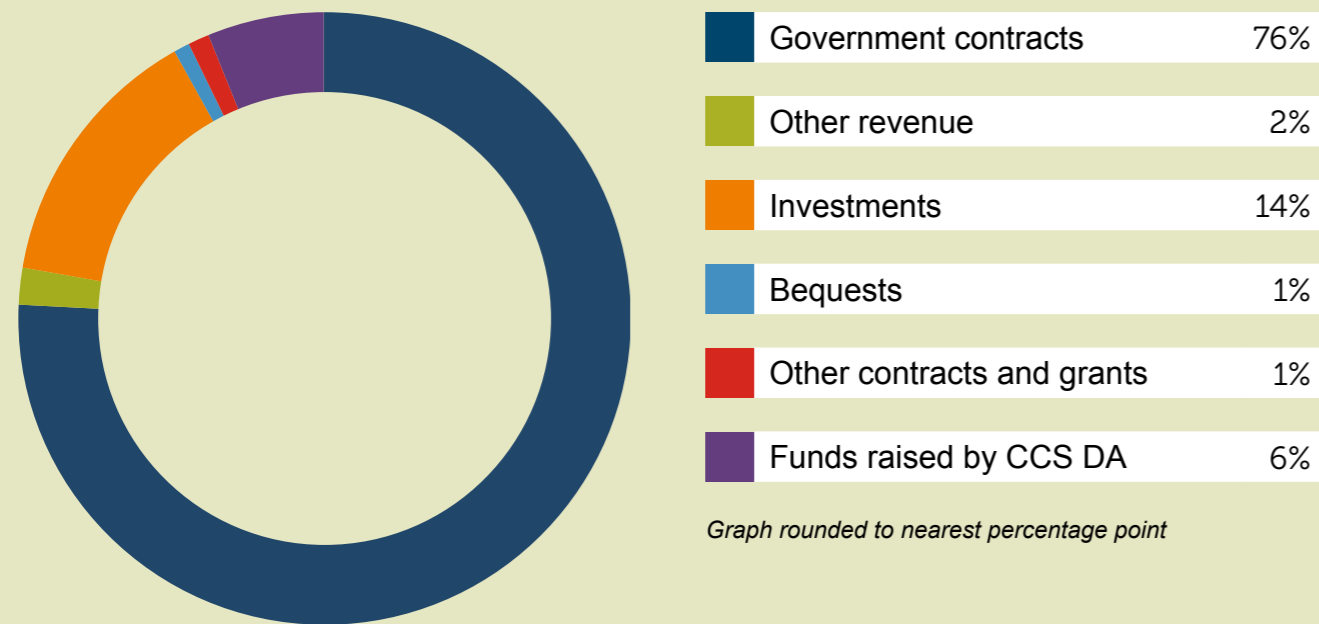
local council
submissions made



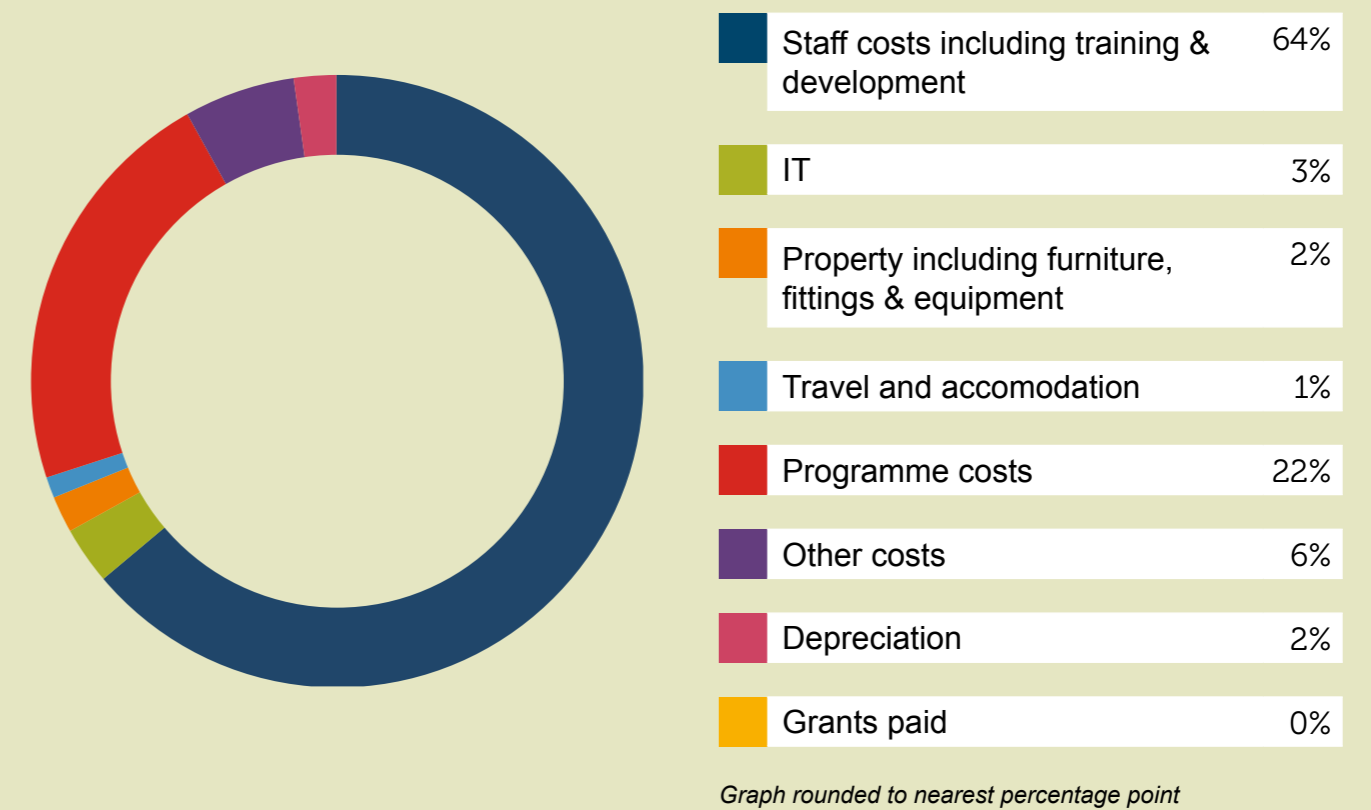
Financial summary

For the year ended 30 June 2023

Revenue



Expenditure



Summarised statement of comprehensive revenue and expense

	2023 \$000's	2022 \$000's
The operating revenue was	9,735	9,559
The expenditure was	9,628	9,239
Operating surplus/(deficit) before bequests, gains on investments and gains on sale of assets	107	320
Bequests received	65	370
Less social innovation fund contribution	(3)	(18)
Grants received/(paid)	6	9
Realised gain/(loss) on sale of fixed assets	(1)	41
Realised and unrealised gain/(loss) on investments	1,165	(951)
Other comprehensive revenue and expense	-	-
TOTAL COMPREHENSIVE REVENUE AND EXPENSE	1,339	(229)

Summarised statement of changes in equity

	2023 \$000's	2022 \$000's
Opening society funds as at 1 July	22,816	23,045
Total comprehensive revenue and expense	1,339	(229)
Closing Balance as at 30 June	24,155	22,816

Summarised statement of financial position

	2023 \$000's	2022 \$000's
Current assets	12,630	3,479
Non-current assets	12,748	20,551
Total assets	25,378	24,030
Current liabilities	1,223	1,214
Non-current liabilities	-	-
Total liabilities	1,223	1,214
Net assets	24,155	22,816
Represented by:		
Society funds	24,155	22,816

Summarised statement of cash flows

	2023 \$000's	2022 \$000's
Cash flows from operating activities	(566)	1,250
Cash flows from investing activities	8,753	(659)
Cash flows from financing activities	-	34
Operating cash and bank balances	984	359
Total cash and bank balances	9,171	984

Notes to the financial summary of CCS Disability Action Auckland Incorporated

A summary of the CCS Disability Action Auckland Incorporated (“the Society”) unaudited financial statements for the year ended 30 June 2023 is shown in the Financial Summary section of this annual report. The summary financial statements have been prepared in accordance with PBE FRS-43 Summary Financial Statements.

The full financial statements have been prepared in accordance with Tier 2 PBE Accounting Standards as issued by the New Zealand External Reporting Board. The summary financial statements are presented in New Zealand dollars.

The amounts stated in these summary financial statements have been extracted from the full financial statements of the Society dated 8 November 2023.


Copies of these are available from the Society. This summary has been authorised by Bettina Syme, general manager Northern region on 8 November 2023 and has not been audited.

The summary financial statements do not include all disclosures provided in the full financial statements and cannot be expected to provide as complete an understanding as provided by the full financial statements of the Society.

The summarised financial statements should be read in conjunction with the statement of accounting policies and notes to the full unaudited financial statements.



Bettina Syme
General manager



M Dineen
Chairperson
local executive committee



Ō mātou kaitautoko

Our supporters

CCS Disability Action Auckland is grateful for the support received from government and other agencies, individuals, trusts and foundations during this year.

Government and other agencies

- Accident Compensation Commission
- Auckland Council
- Ministry of Education
- Ministry of Social Development
- Oranga Tamariki - Ministry for Children
- Te Whatu Ora
- Whaikaha - Ministry of Disabled People

Bequests

- Estate of Joyce Frances Blair
- Estate of P M Silver
- June E C Kahn Charitable Trust
- Van Teeffelen Estate

Trusts and foundations

- BlueSky Community Trust
- Four Winds Foundation
- Grassroots Trust
- H E Fairey Trust
- Longmuir Trust
- Maurice Paykel Charitable Trust
- North and South Trust
- N R & J H Thomson Charitable Trust
- NZ Lottery Grants Board
\$25,000.00 operating costs
- One Foundation
- Rano Community Trust
- Ryan Perpetual Charitable Trust
- The Lion Foundation
- The Trusts Community Foundation
- Trillian Trust

Life members

- Fraser Boddy
- Robyn Bonham
- Mr & Mrs E Chamberlin
- D W Chaplin
- Losalio Cocker
- Joan Colmore-Williams
- Michael Dineen
- Mr & Mrs R Eisdell-Moore
- B Forster
- Tony Gardner
- W S Goosman
- Chris Grantham
- Jocelyn Grantham
- Mark Grantham
- Allyson Hamblett
- Bruce Houghton
- David Hughes
- Jenny Johns
- Dairne Kirton
- Kylie Elsbury-Dawson
- Meri Kohi
- Shannan Kohi
- GS Mandeno
- Diana McDonald
- Jonathan Milne
- John Moody
- Vivian Naylor
- Anna Nelson
- Linda-Lee Odom
- Lorna Paniora
- Charlotte Peirse
- David Rees
- Selwyn Rowley
- Mr & Mrs R J Sansom
- RK Schlaepfer
- Cathy Scrivens
- Isabelle Sherrard
- Susan Sherrard
- John D Steer
- Revd. Vicki Terrell
- Maaka & Roberta Tibble
- Lois Tongs
- Lorraine Vickery
- Russell Vickery
- Murray Willis
- Mr & Mrs R E Yates ▶

◀ Major donors

- Michael Andrews
- J Brambley
- Marian Carter
- The late David Chester
- Mila Doerr
- G M Edwards
- Anne Feeney
- J G Fraser
- The late Wilma Furness
- Gunson Estate (for Dig It! community garden)
- C Harris
- D B Henry
- Helen Lawford
- Clement Elliott Lawford Estate
- Shirley Matheson
- Estate of Joan Margaret Michaels
- Patrick Moore
- William Francis Moxey
- Frans Onderwater
- Christopher Pankhurst
- Geoffrey & Patricia Peak
- Jocelyn Pratt
- Geoffrey Rendell
- M Riches
- Thomas Roscoe
- Ruth Schaad Lealand
- The late Ian Shroff
- W A Speed
- The late Colin Stitt
- Ewan Tempero
- Kwong Hin Danny Wan
- Yvonne Wood
- The Masfen Foundation
- Maurice Paykel Charitable Trust
- Oilseed Products NZ Limited
- Peter and David Picot Charitable Trust

We would also like to acknowledge our supporters who prefer to remain anonymous.

Donations received

Last year

2,025

This year

2,007





CCS
disability action
Including all people

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOA

Whakapā mai

Get in touch

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- 📍 www.ccsDisabilityAction.org.nz
- 📄 Registered Charity Number: CC23348