Pūrongo ā-tau Annual report 2022-2023

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CCS Disability Action Bay of Plenty Incorporated





Mō mātou About us

CCS Disability Action Bay of Plenty Incorporated



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Te Aronui



Every disabled person/whānau hauā is interwoven into the lives of their whānau and community.

Ā mātou whāinga rautaki matua **Our strategic priorities**

Disabled people – Whānau hauā

Our purpose and focus. This sits centrally in Te Aronui as a reminder that everything we do will be underpinned by the self-determination of disabled people.

Knowledge – Mātauranga

All people have knowledge to contribute to our society. We recognise disabled people/whānau hauā as the experts in their own lives. We recognise that we benefit from receiving the knowledge that disabled people hold. We will also share our knowledge freely to ensure disabled people can access the information that they need.

Connectedness – Whanaungatanga

Understanding that all people and systems are interconnected. We will seek to identify connections between people and systems to ensure that disabled people have access to the relationships and resources they need.

Wellbeing – Hauora

Acknowledges that being well means different things to different people. We will ensure that the voices of disabled people/whānau hauā guide us in enabling people to lead their own lives, in their own way.

Our work will be organised to ensure that:

- Disabled people and their whānau have access to information, resources, support and advocacy at the right time.
- The community is supported to become disability aware, engaged, physically accessible, inclusive and welcoming of all people.

Te hunga hauā mauri mō ngā tāngata katoa Our foundation statement

This statement forms the foundation of our identity and means that all people have Mauri, unique life force, and that we value every person equally.

Te whakatara Our challenge

One in four New Zealanders lives with an impairment. Our society does not always operate in a way where everyone can participate. This lack of participation can be due to a physical barrier; a barrier created by other people's attitudes and behaviours; or by a lack of access to information, resources and support. These barriers create an environment that can make life even more challenging for disabled people.





Tō mātou tōpūtanga **Our organisation**

CCS Disability Action, formerly known as the Crippled Children Society, was founded by Rotary in 1935 to support children affected by polio.

CCS Disability Action is the largest disability support and advocacy organisation in Aotearoa New Zealand.

We support people with all types of impairments and have been working alongside disabled people since 1935. We are at the forefront of service provision, advocacy and information sharing in the disability sector. We partner with disabled people, their families and whanau to enable them to have choice and control in their lives. Our vision is to see every disabled person and whānau hauā interwoven into the lives of their whānau and community.

We work from a Human Rights perspective within a disability rights framework, and this is reflected in everything we do. We partner with disabled people, their families and wider whanau, to support them having choice and control in their lives. We also work with local communities, to assist and challenge them to become more inclusive.

In our work, we connect with all parts of Aotearoa/New Zealand. We acknowledge Māori as Tangata Whenua. We are committed to being in relationships with Hapū and Iwi so that we continue to develop our ability to support disabled Māori and their wider whānau.

We use the term "disabled person" in our documents to align our vision with the social model of disability, Enabling Good Lives Principles, and the NZ Disability Strategy. We respect the right of all people to define their individual and varied identities for themselves.

Ā mātou peka **Our branches**

CCS Disability Action is a national organisation made up of 18 incorporated societies. These consist of 17 branches and a national entity (CCS Disability Action Inc.).

The 17 branches are organised into four regions (Northern, Midland, Central and Southern) and provide a range of direct support services as well as community development programmes to disabled people and the communities they live in. Each region operates a business support hub.

CCS Disability Action Bay of Plenty was incorporated in 1995 and covers the areas of Tauranga, Rotorua, Whakatāne, Taupo, and wider Bay of Plenty area. The area is served by branches in Tauranga, Rotorua and Whakatāne.



Branch report

Colene Herbert, general manager Jane Brown, chairperson, local advisory committee Sarah Verran, regional representative to the national board

The last year has been all about carefully emerging from a Covid working environment to getting back to a sense of business as usual. This has taken some adjustment as we have shaken off the cocoon of working from home and adjusted to freer movement and interactions with people we support, each other as colleagues and the community at large.

A new strategy

A feature of the last 12 months has been our implementation of Te Aronui – the national strategic priorities 2023-2028. Our branch planning day on 1 June 2023 was highly successful as we collectively shaped our work for the year based on the CCS Disability Action National Board's strategic direction.

Maumaharatanga

We paused at intermittent times throughout the year to farewell Archie Bust, Te Hemanawa Walker, David Mullen, Anna Dunstan, and Nigel Atkinson. Several of our Branch staff members were also impacted by the loss of loved ones over the last 12 months. We pay tribute to you all as we note these passings. May those impacted find strength in the coming months of adjustment.

Highlights

In the Bay of Plenty area of the Midland region, we've been delighted to celebrate some amazing successes such as a Community Information Day held at the Orchard Church in Te Puke. This was designed to help disabled people and their families keep safe from harm and reduce the risks to financial, digital, physical, and mental wellbeing. Many thanks to the 18 community and business agencies that supported this rural community event.

Another significant event for the branch was the implementation of Te Puna Korero, the organisation's new client management system. We wish to applaud the efforts of the branch who embraced the change and were really positive about it despite the challenges of change. Change is often hard but the attitude and open-minded approach from all staff made it look easy. Thank you all so much for your adaptation.



Our service manager, Paula Young, was elected onto the Western Bay of Plenty Support Trust this year. This is an organisation that strives for excellence in the provision and delivery of advocacy, promotion, education, prevention, support, and information services for disabled people in the Western Bay of Plenty area. Paula has lent her many years of experience in the sector to advance the aims of WBoPST. Congratulations Paula!

Ngā mihi nui – Thank you

We would like to acknowledge and thank Paula Young and the staff of the Bay of Plenty branch for your resilience in often challenging environments. The little things you do don't go unnoticed. And thank you to Jacqui Tarawa who takes all the minutes of our governance meetings, arranges our meeting times, flights, food and Zoom coaching sessions all year long. Where would we all be without you?

Also, to our local governance committees for being our eyes and ears on the ground and for sharing ideas so we can move forward with some exciting projects in 2024 – we thank you wholeheartedly.

We are recruiting

Do you or someone you know wish to gain experience in governance? The Bay of Plenty branch is looking for new local advisory committee members now. If you have an interest in serving disabled people in your community, please call Jacqui Tarawa on 07 571 7042.

"In the Bay of Plenty area of the Midland region, we've been delighted to celebrate some amazing successes such as a Community Information Day held at the Orchard Church in Te Puke. This was designed to help disabled people and their families keep safe from harm and reduce the risks to financial, digital, physical, and mental wellbeing."



Local Executive Committee report

Mohan de Mel, chairperson, local executive committee

Operational surplus

The 2022-2023 financial year was another positive one. The benefits from past years and ongoing contract management process improvements have been the main contributors to this positive result. It is expected that further operational efficiencies will be achieved as system upgrades are completed.

Non-operating activities

The 2023 financial year delivered an operational surplus of \$17k (\$199k surplus for 2022). In addition, non-operating activities also contributed a positive impact of \$70k.

Overall revenue was 6% lower than last financial year and this was offset lower expenditure by 0.9%.

Investment portfolio

The investment portfolio managed by Craigs Investment Partners as at 30 June 2023 was \$1,197,648 (\$1,114,000 at 30 June 2022). As a result of improved cashflow management \$50,000 was transferred to the investment portfolio.

Redevelopment

To-date there has been no further progress on the opportunity to redevelop the Peter Hereford Centre Site (72-74 14th Avenue, Tauranga). We hope to further progress this opportunity during the coming year.

Acknowledgements

We wish to thank our many supporters and donors for their generous grants and donations. This support is always essential in providing our services to the community. I wish to thank my local executive colleagues Grant Edgar, Frazer Smith and Anita Brown for their outstanding contribution and support to the CCS Disability Action community.

Finally, I would like to thank Colene Herbert, general manager, and her team on behalf of local executive committee members for their professional work in supporting our community on behalf of CCS Disability Action.

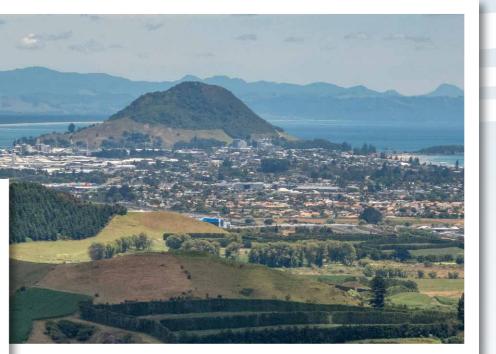


Nick's story

Tauranga-native Nick Tunnicliffe has a steady job and an eye to the future.

Tauranga photo by Robert Calvert. Courtesy of Unsplash.com





The sociable 22-year-old lives at home with his dad who is a single parent to both Nick and his younger brother Ryan, with both boys experiencing neurodivergence.

Nick is a deep thinker, has a sharp mind for social issues and has many interests, including history. He has an impairment which can make studying and everyday interactions challenging, but Nick has a strong group of school friends who can be relied upon for a beer, a yarn and laugh to brighten his week.

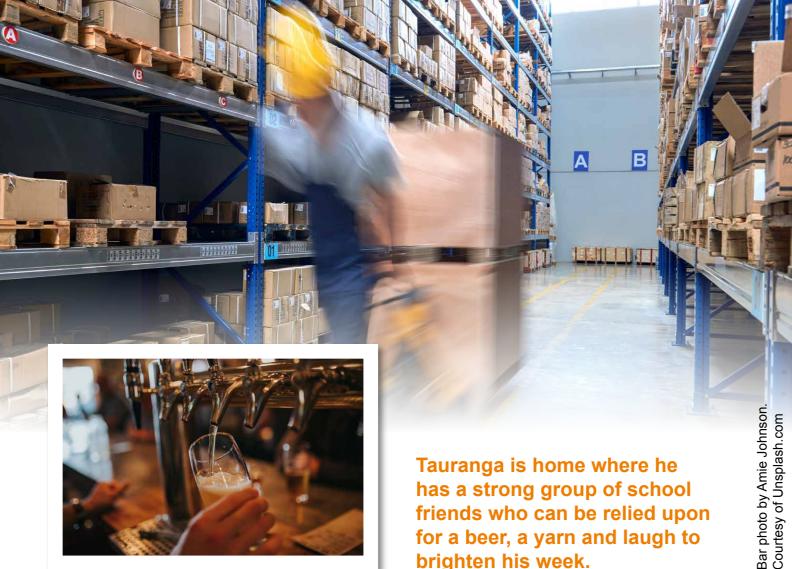
Gareth Griffiths, coordinator for CCS Disability Action's Bay of Plenty branch is another positive relationship in Nick's life. The pair have known each other for over five years, first meeting when Nick was referred to the organisation for help finding a post-school pathway that lined up with his long-term aspirations.

Nick left school at 17 without getting quite enough NCEA credits to meet the Level 1 standard. He tried an automotive course, then tested the waters with carpentry. Unfortunately - despite Nick's best efforts - he found neither were a good match for his skills and interests.

"Nick has a lot going for him," explains Gareth. "He is a nice lad, he's keen to fit in and – while it might not be reflected in his qualifications – he is extremely bright and articulate. His goal was to get a job and I knew he had heaps of potential – we were both determined to get him that first foothold in his employment journey." >

Nick Tunnicliffe.

Gareth Griffiths, coordinator for CCS **Disability Action's Bay of Plenty branch.**



The pair polished up his CV and worked together to get it out to multiple employers in the tight Bay of Plenty labour market.

brighten his week.

Nick has now been working in the warehouse of Kmart Tauranga for two years. While it might not be the 'dream job' it is steady work that helps give Nick the self-determination that any 20-something could hope for. "It pays well, and I am close to full time, so it's great to have the freedom and flexibility that comes with having a job."

Another key aspect of their work together was coaching Nick to have the right mindset to meet expectations of a workplace - and supporting him as he settled into work, something that wasn't easy at first.

"We worked together to ensure Nick could thrive. This included making sure he understood what was expected of him, coaching him to work alongside others who were quite different to him and essential skills like time management and communication," explains Gareth.

Nick is a determined person and worked hard to get a restricted driver's license - something that is well-known to be challenging. "I'm now saving for a car, hopefully a decent one," he says with a laugh.

He is currently working towards his full license, something that will be essential if he is to move into one of the options he is considering as his next step. "I'm thinking about truck driving or maybe welding – but Gareth and I have also looked at management roles too and what might be possible there."

When asked what he is looking forward to next, Nick is keen to build his independence further. "I'd like to move out of home and into a flat," he says.

Something that the team at CCS Disability Action will be ready and willing to support him with, if needed.



"Nick is a star in my eyes," explains Gareth, "and I'm excited to see what comes next for him." Te maha o ngā tangata i tautokohia e mātou Number of people we supported in Bay of Plenty

Last year **425**

<17 years of age

167

17-65 years of age

247

Māori

122

Pasifika

10

431

This year

<17 years of age
<p>18

17-65 years of age

235

Māori

127

Pasifika





Mahi kirimana Branch contract performance

Hours last year

31,306 Whaikaha - Ministry of Disabled People

Hours this year



Whaikaha - Ministry of Disabled People

7,883 Ministry of Social Development **5,353** Ministry of Social Development

157 Oranga Tamariki **O** Oranga Tamariki

340

4,683 Other (Individuals or non-Ministry)







Te poipoi i te tapatahinga o ngā hapori Building inclusive communities

Last year



total number of branch members



Mobility Parking permits issued



people using Mobility Parking Scheme



education or training sessions provided



local council submissions made

This year



total number of branch members

5,074

Mobility Parking permits issued

17,037

people using Mobility Parking Scheme



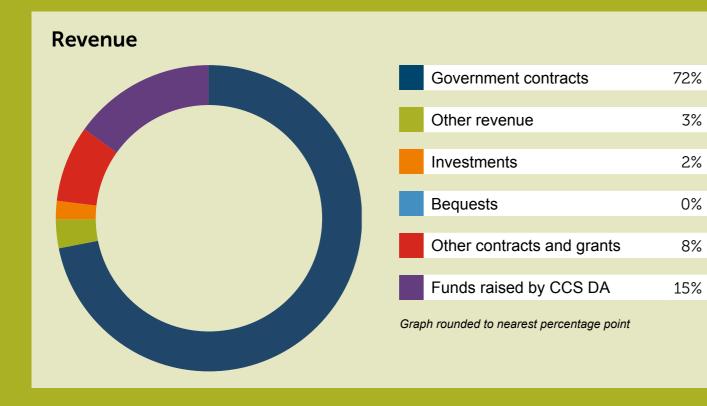
education or training sessions provided



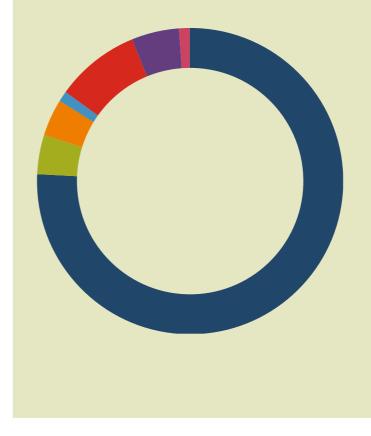
local council submissions made



Financial summary For the year ended 30 June 2023



Expenditure



Summarised statement of comprehensive revenue and expense

	2023 \$000's	2022 \$000's
The operating revenue was	3,275	3,485
The expenditure was	3,258	3,286
Operating surplus/(deficit) before bequests,		
gains on investments and gains on sale of assets	17	199
Bequests received	8	28
Less social innovation fund contribution	-	(1)
Grants received/(paid)	22	13
Realised gain/(loss) on sale of fixed assets	34	-
Realised and unrealised gain/(loss) on investments	6	(57)
Other comprehensive revenue and expense	-	-
TOTAL COMPREHENSIVE REVENUE AND EXPENSE	87	182

Summarised statement of changes in equity

Opening society funds as at 1 July	3,881	3,699
Total comprehensive revenue and expense	87	182
Closing Balance as at 30 June	3,968	3,881

Summarised statement of financial position

	2023 \$000's	2022 \$000's
Current assets	822	610
Non-current assets	3,946	3,751
Total assets	4,768	4,361
Current liabilities	800	480
Non-current liabilities	-	-
Total liabilities	800	480
Net assets	3,968	3,881
Represented by:		
Society funds	3,968	3,881

Summarised statement of cash flows

Cash flows from operating activities	366	61
Cash flows from investing activities	(306)	(79)
Cash flows from financing activities	-	-
Operating cash and bank balances	55	73
Total cash and bank balances	115	55

	Staff costs including training & development	76%
	IT	4%
	Property including furniture, fittings & equipment	4%
	Travel and accomodation	1%
	Programme costs	9%
_		
	Other costs	5%
	Depreciation	1%
	Grants paid	0%
Graph rounded to nearest percentage point		

Notes to the financial summary of CCS Disability Action Bay of Plenty Incorporated

A summary of the CCS Disability Action Bay of Plenty Incorporated ("the Society") unaudited financial statements for the year ended 30 June 2023 is shown in the Financial Summary section of this annual report. The summary financial statements have been prepared in accordance with PBE FRS-43 Summary Financial Statements.

The full financial statements have been prepared in accordance with Tier 2 PBE Accounting Standards as issued by the New Zealand External Reporting Board. The summary financial statements are presented in New Zealand dollars.

The amounts stated in these summary financial statements have been extracted from the full financial statements of the Society dated 8 November 2023.

Copies of these are available from the Society. This summary has been authorised by Colene Herbert, general manager Midland region on 8 November 2023 and has not been audited.

The summary financial statements do not include all disclosures provided in the full financial statements and cannot be expected to provide as complete an understanding as provided by the full financial statements of the Society.

The summarised financial statements should be read in conjunction with the statement of accounting policies and notes to the full unaudited financial statements.

Rebruit

Colene Herbert General manager

de mlet.

Mohan de Mel Chairperson local executive committee



Ö mātou kaitautoko Our supporters

CCS Disability Action Bay of Plenty is grateful for the support received from government and other agencies, individuals, trusts and foundations during this year.

Major donors

- Beverly Barker
- G J & G M Brann
- Iona Properties Ltd
- PAR Trust

Solicitors

Holland Beckett

Government and other agencies

- Bay of Plenty District Health Board
- Bay of Plenty Regional Council
- Ministry of Education
- Ministry of Social Development
- Whaikaha (Ministry of Disabled People)
- Te Whatu Ora

Bequests

- Estate of Craig Chumun
- Estate of Juanita Judith Knights
- The Colin Spratt Charitable Trust

Trusts and foundations

- Akarana Trust
- Aotearoa Gaming Trust
- BlueSky Community Trust
- Four Winds Foundation
- Grassroots Trust
- H E Fairey Trust
- NZ Community Trust
- NZ Lottery Grants Board
- One Foundation
- Pub Charity
- Rano Community Trust
- Rotorua Trust
- TECT
- The Lion Foundation

Donations receivedrearThis year4585

Last year **594**



Bankers

• Bank of New Zealand

Auditors

Crowe Horwath

Investment advisors

Craig's Investment Partners



TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOA

Whakapapā mai Get in touch

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- www.ccsDisabilityAction.org.nz
- Registered Charity Number: CC25810