



Pūrongo ā-tau Annual report 2022-2023



CCS
disability action
Including all people

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOĀ

CCS Disability Action Nelson Marlborough Incorporated



Mō mātou

About us

CCS Disability Action
Nelson Marlborough
Incorporated

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Te Aronui



Every disabled person/whānau hauā is interwoven into the lives of their whānau and community.

Ā mātou whāinga rautaki matua

Our strategic priorities

Disabled people – Whānau hauā

Our purpose and focus. This sits centrally in Te Aronui as a reminder that everything we do will be underpinned by the self-determination of disabled people.

Knowledge – Mātauranga

All people have knowledge to contribute to our society. We recognise disabled people/whānau hauā as the experts in their own lives. We recognise that we benefit from receiving the knowledge that disabled people hold. We will also share our knowledge freely to ensure disabled people can access the information that they need.

Connectedness – Whanaungatanga

Understanding that all people and systems are interconnected. We will seek to identify connections between people and systems to ensure that disabled people have access to the relationships and resources they need.

Wellbeing – Hauora

Acknowledges that being well means different things to different people. We will ensure that the voices of disabled people/whānau hauā guide us in enabling people to lead their own lives, in their own way.

Our work will be organised to ensure that:

- Disabled people and their whānau have access to information, resources, support and advocacy at the right time.
- The community is supported to become disability aware, engaged, physically accessible, inclusive and welcoming of all people.

Te hunga hauā mauri mō ngā tāngata katoa

Our foundation statement

This statement forms the foundation of our identity and means that all people have Mauri, unique life force, and that we value every person equally.

Te whakatara

Our challenge

One in four New Zealanders lives with an impairment. Our society does not always operate in a way where everyone can participate. This lack of participation can be due to a physical barrier; a barrier created by other people's attitudes and behaviours; or by a lack of access to information, resources and support. These barriers create an environment that can make life even more challenging for disabled people.



Tō mātou tōpūtanga

Our organisation

CCS Disability Action, formerly known as the Crippled Children Society, was founded by Rotary in 1935 to support children affected by polio.

CCS Disability Action is the largest disability support and advocacy organisation in Aotearoa New Zealand.

We support people with all types of impairments and have been working alongside disabled people since 1935. We are at the forefront of service provision, advocacy and information sharing in the disability sector. We partner with disabled people, their families and whānau to enable them to have choice and control in their lives. Our vision is to see every disabled person and whānau hauā interwoven into the lives of their whānau and community.

We work from a Human Rights perspective within a disability rights framework, and this is reflected in everything we do. We partner with disabled people, their families and wider whānau, to support them having choice and control in their lives. We also work with local communities, to assist and challenge them to become more inclusive.

In our work, we connect with all parts of Aotearoa/New Zealand. We acknowledge Māori as Tangata Whenua. We are committed to being in relationships with Hapū and Iwi so that we continue to develop our ability to support disabled Māori and their wider whānau.

We use the term “disabled person” in our documents to align our vision with the social model of disability, Enabling Good Lives Principles, and the NZ Disability Strategy. We respect the right of all people to define their individual and varied identities for themselves.

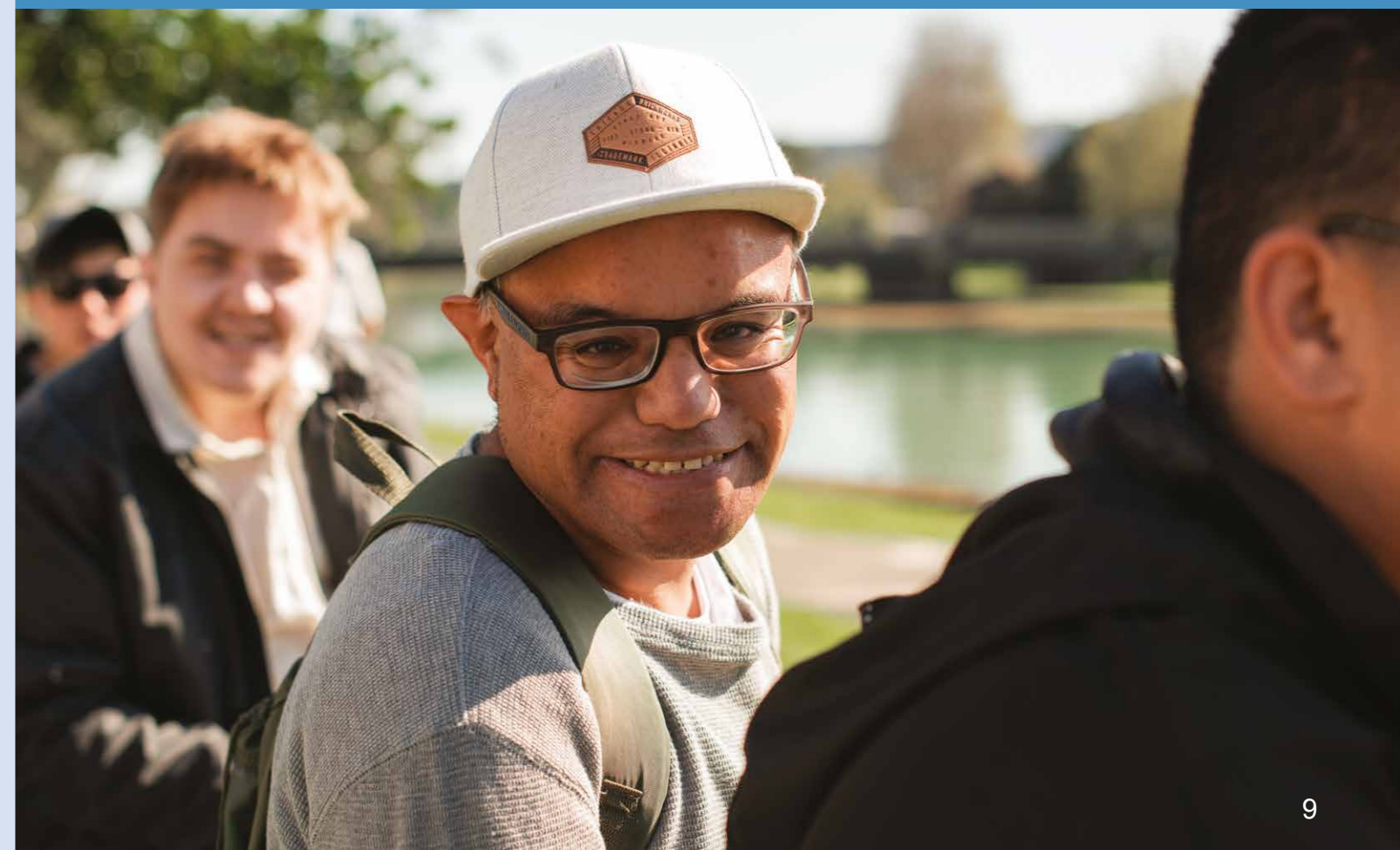
Ā mātou peka

Our branches

CCS Disability Action is a national organisation made up of 18 incorporated societies. These consist of 17 branches and a national entity (CCS Disability Action Inc.).

The 17 branches are organised into four regions (Northern, Midland, Central and Southern) and provide a range of direct support services as well as community development programmes to disabled people and the communities they live in. Each region operates a business support hub.

Incorporated in 1935, CCS Disability Action Nelson Marlborough is the northern most region in the South Island encompassing rural, urban and picturesque marine areas. The boundary includes Kaikoura along the eastern coast, Blenheim, Picton, Nelson, Richmond and Motueka.



Branch report

Richard Buchanan, general manager

Elizabeth Perrone, chair, local advisory committee

Sally Thomas, regional representative to the national board

The Nelson/Marlborough branch has been rebuilding following a period of instability due to staffing changes, contract implementation, and community relationship strengthening. While this has been challenging, we are excited about what the new team members will bring, to support our motivated and hard-working staff.

The financial position of the Nelson/Marlborough branch has been challenging which means that we need to look at how we can do things differently in the branch. This is ultimately a positive thing and is a challenge we are excited about.

Branch planning day

The branch held a successful planning day where our team discussed how we could bring our organisation's new strategic priorities, Te Aronui, to life. The new strategic areas of focus for the organisation are Disabled people: Whānau hauā, Knowledge: Mātauranga, Connectedness: Whanaungatanga, and Wellbeing: Hauora. These simpler but meaningful areas of focus supported an effective planning process that will help shape our work in the coming year.

Focus for the future

The Nelson/Marlborough branch is committed to delivering services where our relationship with the people we support is clear – our team works for disabled people. We are also looking at how we can 'begin early' with whānau by finding ways to connect with parents and caregivers of disabled children.

To extend our reach and impact, we also plan on networking and promoting our services by building and strengthening relationships with other agencies, groups, and individuals. We look forward to working collaboratively with our communities to ensure that information and experiences are shared.

Additionally, we have increased professional development opportunities for staff to ensure they are well-equipped to provide the best possible service to the people we support. ►





◀ Creating inclusive opportunities

The Nelson/Marlborough branch is committed to creating inclusive opportunities for people to socially connect. We will continue our advocacy for access across the region. We are planning on extending the knowledge in our collective kete, to be able to provide an even better service to disabled people and whānau. This will include building a better understanding of our contracts so we can support disabled people to maximise the opportunities available to them. We eagerly anticipate learning from other teams around the country such as Lifemark and Barrier Free. We are looking at different ways of using our existing capacity – ensuring, of course, that we continue to provide authentic and person-directed support.

Local committee update

Here is a snapshot of activities the local committee is pleased to have been involved in.

Nelson City Council advocacy: Mayor Nick Smith has agreed to place disabled parking outside schools within the Nelson area. The crossing in Stoke, frequented by several aged care facilities and retirement villages, has been upgraded and is now much appreciated.

Council representative Campbell Rollo: Campbell Rollo of the Nelson City Council, who has shown a keen interest in the disability sector, continues to meet with us over various issues. He has requested training material, that he may share with fellow councillors, and we have connected him with the relevant individuals within our organisation who deliver our training.

Improvements to accessible toilets: Accessible toilets within the Nelson area are being revisited for improvement. Upgrades being considered include door latches and a folding shelf for medical devices and equipment.

Signage in large car parks: Work is in progress to install signs in large car parks in Nelson and Tasman for easier vehicle location.

Community engagement

Nelson Quilters guild: We were invited to speak to the Nelson Quilters guild about our organisation and its work. The guild has donated quilts made by their members and plans to supply more throughout the year. These quilts will be given to carers joining 'Little Stars' (a playgroup for disabled children) in Nelson.

Little Stars expansion: We are exploring the possibility of starting Little Stars in Blenheim. ▶

◀ Office updates

Christmas preparations: Christmas decorations are arriving for both Nelson and Marlborough offices, and Christmas functions are being organised.

Office repairs: Deck and office repairs are underway in the Nelson office. We look forward to a grand opening event next year.

Acknowledgements

We want to express our gratitude to the following individuals and groups:

- Disabled people and families who have welcomed us into their lives.
- Our hardworking staff, especially Sheryl Catchpole and the business support team, who have persevered through staffing changes throughout the year.
- Our branch members, whose contributions are invaluable to us.
- Our volunteers, funders, and sponsors, who have supported us in our vision and values.
- The local committee, whose guidance and support have been instrumental in shaping our work with disabled people and their families in the Nelson/Marlborough communities.

David Matthews, chair, finance sub-committee

Together with Mohan de Mel, David Clode and Elizabeth Perrone, I have been chairing the finance sub-committee of the local committee for the last year. This has been a challenging task as the finances of the Nelson/Marlborough branch are not in good shape. Unless there is a marked increase in income and/or reduction in expenditure, then the branch will face some major financial hurdles.

The branch has experienced a difficult year and hopefully with a more settled leadership team, will be able to improve its performance and increase confidence levels in the Nelson and Marlborough communities and with funders. This is all achievable and I wish the team well for the next few months as the branch enters a re-building phase.

Acknowledgements

I would like to thank my fellow committee members as well as Richard Buchanan, general manager for the Southern region.



Nigel's story

“You know the phrase: ‘Do you live to work or work to live?’ Well, I ‘live to work’. It’s important to me to have a job,”

– Nigel Tetlow

Nigel Tetlow is one of those people best described as an ‘all-round great guy’. The likeable 58-year-old moved from Auckland to Nelson around five years ago and self-referred to the Nelson Marlborough branch of CCS Disability Action.

He moved to the top of the south to be closer to his family and he needed support to set up a new life and find a flat he could call home.

His community coordinator Michelle Clucas describes him as sociable and very hard-working. *“It’s always a highlight of my day when I catch up with him,”* says Michelle. *“I love working with him – and he’s always so generous, telling us how much he loves his support and CCS Disability Action. I’m lucky to know him.”*

Nigel was keen to get paid work – something that wasn’t just about a pay packet. He knew he had something to give a workplace.

“You know the phrase: ‘Do you live to work or work to live?’ Well, I ‘live to work’. It’s important to me to have a job,” he says.

When Michelle’s former colleague Brian saw a vacancy at Sunrise Cleaning Services, he knew he had just the man for the job. Having put in a good word for him for the position, Nigel prepared his CV and aced the interview, with Brian there for support.

Nigel has now worked as a part-time cleaner for over three years. It gives him a great sense of self-determination and he takes pride in his work. He also works as a part-time cleaner for the CCS Disability Action branch, something Michelle helped set up. ▶



Nigel Tetlow.

◀ *“I like the job very much,”* he says. He is employed for 13 hours per week, but often works much more as he is called on to fill others’ shifts. *“It feels good not to have to ask my family for money,”* he says. While much of his income goes towards essential expenses, he has a fascination for Celtic and all cultural history – and enjoys window shopping, picking up the occasional piece of ethnic art or jewelry that catches his eye.



Michelle Clucas.

Michelle feels Nigel is a great asset to his workplace and is valued for what he brings. *“They’ve been excellent employers and he does a great job,”* explains Michelle. The best thing about Nigel is he’s great at taking feedback which is an excellent quality – as no-one is ever perfect all the time. *“On the few occasions he’s needed to do things differently, they’ve been very respectful and clear, and he’s shown that he’s willing and able to learn and develop,”* she says. And you can’t ask for any more than that.

Nigel is now working with employment coordinator Pamela Watson from the Blenheim branch to explore some full-time work options, which is something he is keen on.

Nigel’s impairment makes it challenging for him to read, interpret documents and process information that isn’t tailored to his needs. A big part of CCS Disability Action’s work is to assist him to understand the things he needs to access – initially with the move and later with a new flat and, more recently, with day-to-day life.

“It was important for me to build a relationship with Nigel, so I could get a clear picture of his needs and how we could support him in a way that works for him,” says Michelle.

Michelle organised two support workers who are on hand to assist Nigel when he is cooking, heading to appointments, and with pretty much whatever else he feels he needs to live a great life. *“Nigel understands that we are there to meet his needs, so the work is very variable and flexible to reflect that,”* explains Michelle.



Photo by kevin-mcutcheon on Unsplash.

“It’s been good living in a flat, because I have a lot more freedom,” explains Nigel. *“It’s a step towards independence.”*

Nigel has grown his skills considerably in this time. For example, he’s now an extremely confident cook. *“I can cook pretty much anything I like to eat,”* he says and is the master of the slow cooker – cooking in bulk to ensure he always has something on hand in the freezer if needed.

While CCS Disability Action will always be around to support Nigel, Michelle’s noticed that his independence is growing and his need for formal support is decreasing. *“That’s the goal – to do ourselves out of a job,”* says Michelle. *“It’s awesome how confident and capable Nigel has become since we first met him – we’ll always be here as he needs us, but it’s exciting to think what he can and will achieve on his own in future.”*

“It was important for me to build a relationship with Nigel, so I could get a clear picture of his needs and how we could support him in a way that works for him,”

– Michelle Clucas.

**Te maha o ngā tangata i
tautokohia e mātou**
**Number of people we supported
in Nelson Marlborough**

Last year

164

This year

141

<17 years of age

31

<17 years of age

17

17- 65 years of age

130

17- 65 years of age

119

Māori

14

Māori

19

Pasifika

3

Pasifika

3



Mahi kirimana

Branch contract performance

Hours last year

20,581

Whaikaha - Ministry of
Disabled People

Hours this year

21,637

Whaikaha - Ministry of
Disabled People

1,657

Ministry of Social Development

1,316

Ministry of Social Development

683

Other (Individuals or non-Ministry)

936

Other (Individuals or non-Ministry)



Te poipoi i te tapatahinga o ngā hapori

Building inclusive communities

Last year

179

total number of
branch members

1,359

Mobility Parking
permits issued

5,095

people using Mobility
Parking Scheme

0

education or training
sessions provided

1

local council
submissions made

This year

219

total number of
branch members

1,561

Mobility Parking
permits issued

5,442

people using Mobility
Parking Scheme

0

education or training
sessions provided

4

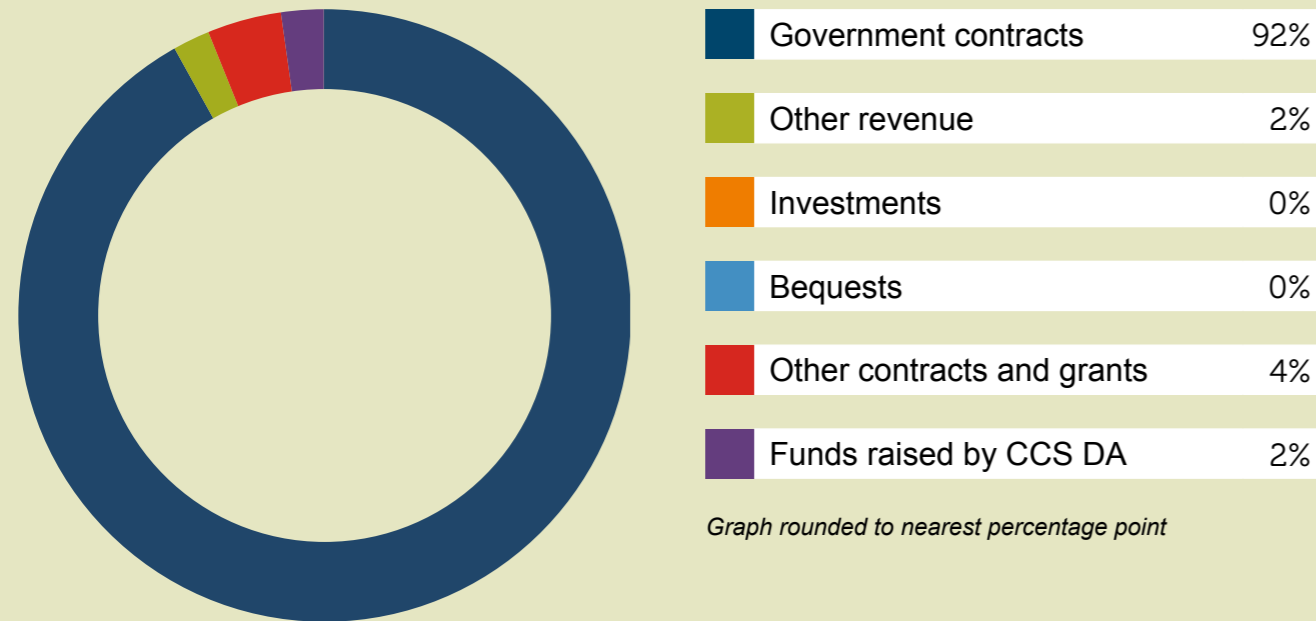
local council
submissions made



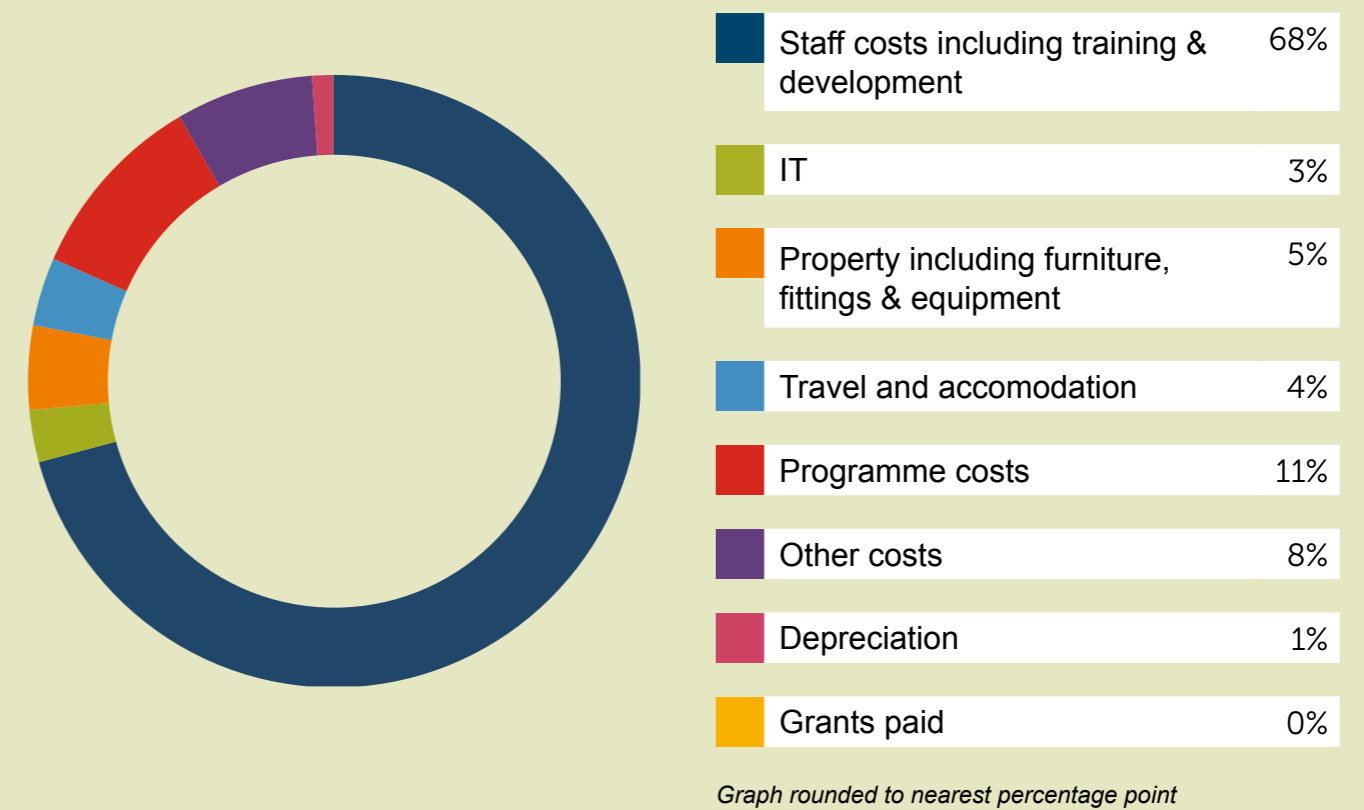
Financial summary

For the year ended 30 June 2023

Revenue



Expenditure



Summarised statement of comprehensive revenue and expense

	2023 \$000's	2022 \$000's
The operating revenue was	1,547	1,610
The expenditure was	1,672	1,603
Operating surplus/(deficit) before bequests, gains on investments and gains on sale of assets	(125)	7
Bequests received	4	1
Less social innovation fund contribution	-	-
Grants received/(paid)	1	47
Realised gain/(loss) on sale of fixed assets	-	-
Realised and unrealised gain/(loss) on investments	-	-
Prior Period Adjustments	(2)	(7)
Other comprehensive revenue and expense	-	-
TOTAL COMPREHENSIVE REVENUE AND EXPENSE	(122)	48

Summarised statement of changes in equity

	2023 \$000's	2022 \$000's
Opening society funds as at 1 July	806	758
Total comprehensive revenue and expense	(122)	48
Closing Balance as at 30 June	684	806

Summarised statement of financial position

	2023 \$000's	2022 \$000's
Current assets	452	544
Non-current assets	468	479
Total assets	920	1,023
Current liabilities	236	217
Non-current liabilities	-	-
Total liabilities	236	217
Net assets	684	806
Represented by:		
Society funds	684	806

Summarised statement of cash flows

	2023 \$000's	2022 \$000's
Cash flows from operating activities	(117)	61
Cash flows from investing activities	45	(52)
Cash flows from financing activities	-	-
Operating cash and bank balances	196	187
Total cash and bank balances	124	196

Notes to the financial summary of CCS Disability Nelson Marlborough Incorporated

A summary of the CCS Disability Action Nelson Marlborough Incorporated (“the Society”) unaudited financial statements for the year ended 30 June 2023 is shown in the Financial Summary section of this annual report. The summary financial statements have been prepared in accordance with PBE FRS-43 Summary Financial Statements.

The full financial statements have been prepared in accordance with Tier 2 PBE Accounting Standards as issued by the New Zealand External Reporting Board. The summary financial statements are presented in New Zealand dollars.

The amounts stated in these summary financial statements have been extracted from the full financial statements of the Society dated 10 November 2023.

Copies of these are available from the Society. This summary has been authorised by Richard Buchanan, general manager Southern region on 10 November 2023 and has not been audited.

The summary financial statements do not include all disclosures provided in the full financial statements and cannot be expected to provide as complete an understanding as provided by the full financial statements of the Society.

The summarised financial statements should be read in conjunction with the statement of accounting policies and notes to the full unaudited financial statements.



Richard Buchanan
General manager



David Matthews
Chair, finance sub-committee



Ō mātou kaitautoko

Our supporters

CCS Disability Action Nelson Marlborough is grateful for the support received from government and other agencies, individuals, trusts and foundations during this year.

Government and other agencies

- Ministry of Social Development
- Te Whatu Ora
- Whaikaha - Ministry of Disabled People

Bequests

- Estate of Betti Wilsher
- Donald & Isabel Withers Charitable Trust

Major donors

- H Clayworth
- N A Page
- Peta Raggett
- Gaye Sansom

Trusts and foundations

- Air Rescue Services
- Blue Door Inc.
- COGS Marlborough Committee, \$2,500 operating costs
- George Brown Trust
- Mainland Foundation
- Marlborough District Council
- NZ Community Trust
- Pelorus Trust
- Pub Charity
- Rata Foundation
- Redwood Trust Inc.
- Rehabilitation Welfare Trust
- The Lion Foundation



Donations received

Last year

155

This year

151



CCS
disability action
Including all people

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOĀ

Whakapā mai

Get in touch

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- 📄 Registered Charity Number: CC28565