



# Pūrongo ā-tau Annual report 2022-2023



**CCS**  
**disability action**  
Including all people

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOA

CCS Disability Action South Canterbury Incorporated



# Mō mātou

## About us

CCS Disability Action  
South Canterbury  
Incorporated

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# Te Aronui



Every disabled person/whānau hauā is interwoven into the lives of their whānau and community.

# Ā mātou whāinga rautaki matua

## Our strategic priorities

### Disabled people – Whānau hauā

Our purpose and focus. This sits centrally in Te Aronui as a reminder that everything we do will be underpinned by the self-determination of disabled people.

### Knowledge – Mātauranga

All people have knowledge to contribute to our society. We recognise disabled people/whānau hauā as the experts in their own lives. We recognise that we benefit from receiving the knowledge that disabled people hold. We will also share our knowledge freely to ensure disabled people can access the information that they need.

### Connectedness – Whanaungatanga

Understanding that all people and systems are interconnected. We will seek to identify connections between people and systems to ensure that disabled people have access to the relationships and resources they need.

### Wellbeing – Hauora

Acknowledges that being well means different things to different people. We will ensure that the voices of disabled people/whānau hauā guide us in enabling people to lead their own lives, in their own way.

Our work will be organised to ensure that:

- Disabled people and their whānau have access to information, resources, support and advocacy at the right time.
- The community is supported to become disability aware, engaged, physically accessible, inclusive and welcoming of all people.

# Te hunga hauā mauri mō ngā tāngata katoa

## Our foundation statement

This statement forms the foundation of our identity and means that all people have Mauri, unique life force, and that we value every person equally.

## Te whakatara

### Our challenge

One in four New Zealanders lives with an impairment. Our society does not always operate in a way where everyone can participate. This lack of participation can be due to a physical barrier; a barrier created by other people's attitudes and behaviours; or by a lack of access to information, resources and support. These barriers create an environment that can make life even more challenging for disabled people.



# Tō mātou tōpūtanga

## Our organisation

CCS Disability Action, formerly known as the Crippled Children Society, was founded by Rotary in 1935 to support children affected by polio.

CCS Disability Action is the largest disability support and advocacy organisation in Aotearoa New Zealand.

We support people with all types of impairments and have been working alongside disabled people since 1935. We are at the forefront of service provision, advocacy and information sharing in the disability sector. We partner with disabled people, their families and whānau to enable them to have choice and control in their lives. Our vision is to see every disabled person and whānau hauā interwoven into the lives of their whānau and community.

We work from a Human Rights perspective within a disability rights framework, and this is reflected in everything we do. We partner with disabled people, their families and wider whānau, to support them having choice and control in their lives. We also work with local communities, to assist and challenge them to become more inclusive.

In our work, we connect with all parts of Aotearoa/New Zealand. We acknowledge Māori as Tangata Whenua. We are committed to being in relationships with Hapū and Iwi so that we continue to develop our ability to support disabled Māori and their wider whānau.

We use the term “disabled person” in our documents to align our vision with the social model of disability, Enabling Good Lives Principles, and the NZ Disability Strategy. We respect the right of all people to define their individual and varied identities for themselves.

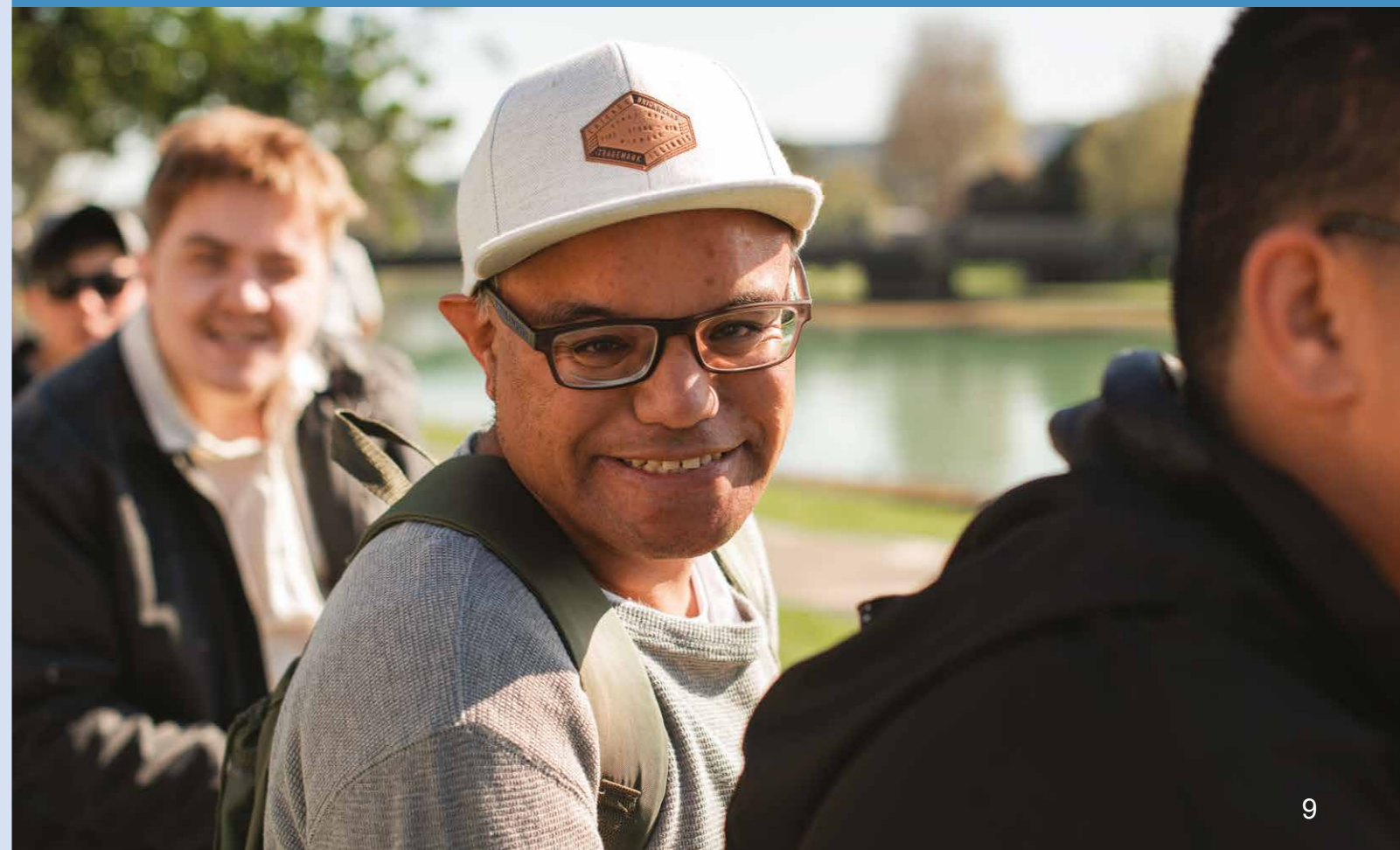
# Ā mātou peka

## Our branches

CCS Disability Action is a national organisation made up of 18 incorporated societies. These consist of 17 branches and a national entity (CCS Disability Action Inc.).

The 17 branches are organised into four regions (Northern, Midland, Central and Southern) and provide a range of direct support services as well as community development programmes to disabled people and the communities they live in. Each region operates a business support hub.

CCS Disability Action South Canterbury was incorporated in 1936. The branch covers the large, mainly rural eastern coastline region from Glenavy in the South to Rangitata in the North. It includes Timaru, where our branch is based, Temuka, Geraldine, Pleasant Point and Tekapo.



# Branch report

**Richard Buchanan, general manager**

**Sally Thomas, regional representative to the national board**

The team at our South Canterbury branch have had a positive year. The team can be proud of their commitment to delivering high-quality, person-directed support. The team have achieved great outcomes for the people they support, which is a testament to their commitment.

## Highlights and trends

The demand for individualised funding support has continued to increase, and the South Canterbury branch has a very strong relationship with referral partner LifeLinks. This partnership has enabled them to provide better services to disabled people and whānau.

Recruitment of support workers is a real highlight for the South Canterbury branch. The branch no longer has to advertise due to word of mouth and a great reputation in the community. We are also seeing lots of their team take up further training and development which is fantastic.

The opening of a beautiful sensory garden at the office was another highlight and an asset to visitors to the branch and the team. The garden provides a unique and accessible space and is a real credit to those who worked hard to create it.

Although the Enabling Good Lives approach has not been rolled out in South Canterbury, the support provided through the branch is underpinned by the Enabling Good Lives principles. This is pleasing to see as the team are laying the groundwork for the more flexible way of working that will eventually come.

We had a successful branch planning day where we discussed how we could bring our new Strategic Priorities, Te Aronui, to life. Our strategic areas of focus are Disabled people: Whānau hauā, Knowledge: Mātauranga, Connectedness: Whanaungatanga and Wellbeing: Hauora. The simpler but meaningful areas of focus supported an effective planning process. ►





## ◀ Acknowledgments

We would like to express our gratitude to the South Canterbury branch team for their hard work over the past year. The team work closely with people we support to ensure that they are receiving the type of support that enables them to lead their good lives. Flexibility is the key to ensuring great outcomes for those we support – and this is noticed and appreciated.

Thank you to staff who have gone above and beyond to ensure the upkeep of the branch office and the Tekapo holiday units, particularly Gary Smith and Lynnaire Graham for ensuring that the Victoria Street office continues to look welcoming. They also ensured that the units in Tekapo are checked regularly and maintained to a very high standard.

Of special note, is service manager Julie Fosbender. Thank you for your leadership and management of the branch throughout the year.

We would also like to thank Sheryl Catchpole and the Business Support Team for your assistance throughout the year. We also acknowledge the time and contribution of our Local Committee – thank you for your guidance and stewardship. Your commitment to the branch is sincerely appreciated.

Thank you to our volunteers, funders, and sponsors. We would particularly like to acknowledge a generous donation of \$500 from a young woman who saved up from her part-time job. She wanted her money to go towards resources for disabled children, something we were thrilled to be able to do with her support. We would also like to thank Zonta and Altursa for providing some practical goods for two people we support who were going flatting for the first time. Thank you!

We would also like to acknowledge the members of the CCS Disability Action branch.

Finally, thank you to disabled people and families who allow us into their lives. It's a privilege and one we never take for granted. ▶

◀ **Claire Haugh, chairperson, local committee**

The year has seen a more stable time for our branch without the continued interruptions of Covid-19. Our local committee has met quarterly.

This year has been one of looking forward and planning for change. The new Incorporated Societies Act will impact on our local committee and the CCS Disability Action National Board are using this as an opportunity to review our governance structure. MartinJenkins have been engaged, to support this process. Rachel Wallis facilitated Zoom meetings for governance and the discussion was centred on a governance review within the organisation. It is great that we, at the grass roots level, have this important input. The national constitution review is on hold as the new Incorporated Societies Act has implications for all levels of governance.

Using Zoom to connect has been very helpful. Regional representatives to the national board, Sally Thomas and Umi Asaka have run Zoom meetings for Southern regional governance members this year. These have been a valuable time to connect with other committees and share successes and difficulties.

Our local committee continues to faithfully contribute to our organisation, although we are now a small group. The finance committee is at full strength, and I am very grateful for the work they do, and the contribution all local committee members make. I sincerely thank them for their time, support, and input.

Finally, I would like to mention the work of our local branch. The team have continued to meet challenges and find solutions often in difficult circumstances. With the large number of people being supported by the branch I acknowledge their dedication and tireless work. Thank you.

*"The team at our South Canterbury branch have had a positive year. They can be proud of their commitment to delivering high-quality, person-directed support."*

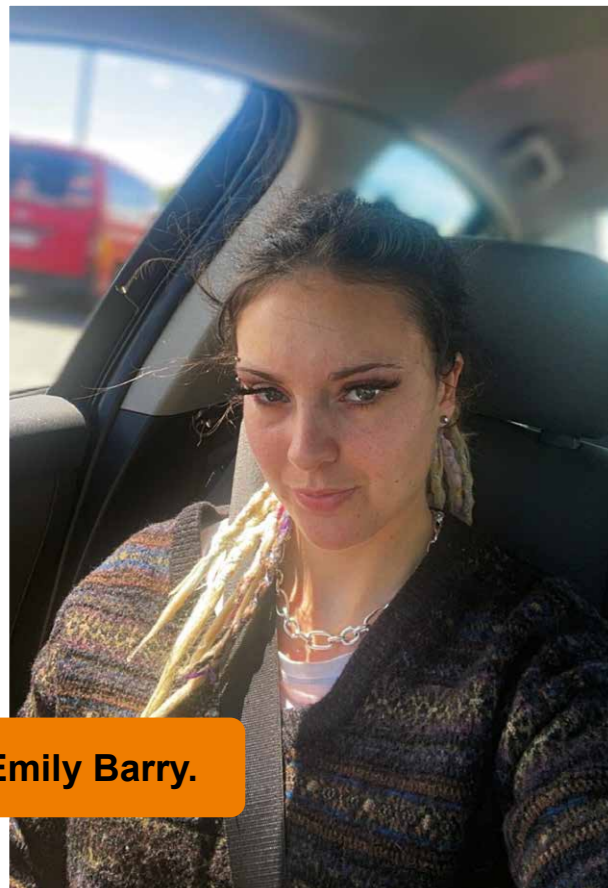




# Emily's story

*"Emily is a kind and friendly person and it's been great to get to know her and to see how far she's come since we first met."*

– Lee Nienaber.



Emily Barry.

Emily Barry sometimes gets in the way of her own success, through no fault of her own.

She has an impairment which impacts her literacy levels, her ability to process information and she experiences high levels of anxiety – something that can be debilitating at times.

*"When I experience anxiety in certain situations, it's like it completely changes my personality. I shrink into myself. It's hard to live to my full potential when I am feeling that way," she explains.*



Lee Nienaber.

Emily was first referred to the CCS Disability Action South Canterbury branch around three years ago after her grandparents, who she has lived with since she was seven, thought she could use some support as she transitioned into adulthood.

She admits that the idea of receiving formal support made her feel uncomfortable at first. *"I was embarrassed. I didn't like to think of myself as not being capable,"* she says.

Despite this, Emily was open enough to give it a go. She worked with service coordinator Gerry Pienaar at CCS Disability Action to develop a plan for what she hoped to achieve and how she could achieve it.

The big picture for Emily was to get permanent paid work and for her to find and settle into a flat of her own. They agreed that a pair of support workers would be helpful to work alongside Emily for a while, to assist her to navigate the process.

One of these support workers was Lee Nienaber, who worked with Emily for a few years in that role and is now her service coordinator.

*"Emily is a kind and friendly person and it's been great to get to know her and to see how far she's come since we first met. She's very determined and motivated, so my role has always been to provide emotional support, encouragement, and guidance on the practical things that will enable her to get where she wants to go,"* says Lee.

Emily was very proactive when it came to hunting for a job. Lee helped Emily to set up her CV, the pair practiced interview skills while Emily actively searched for vacancies and registered with a Timaru-based recruiter. ▶



Photo by sandy-millar on Unsplash.

### Emily and Lee.

◀ It was practical employment that appealed most to her, and it's work that she's proved to be good at. Since this time, she's successfully held a range of seasonal and part-time roles, including factory work and a job servicing motel units. She's built up a wide range of skills and experience over this time.

*"I enjoy working. It challenges me in a good way. I like learning new things and new skills,"* she says.

As Emily's needs changed, Lee's focus shifted too. For example, she connected Emily with the local budget advice agency to give Emily a strong foundation in money management. *"Part of our work together has been to ensure Emily was aware of the options available to her so she could build her skills and confidence,"* she says.

While Emily has a close relationship with her grandparents – particularly her granddad – like many young people post-high school, it was important for her to find her own way.

Lee, along with Emily's other support worker Jo and Emily's service coordinator, worked through the steps needed so Emily could successfully move into her own flat.

Some of this work included attending meetings with Work and Income New Zealand so she could secure money for a bond and basic furnishings. The team were also there when she met with rental agencies and, once she'd found a suitable flat, worked through the jargon-filled tenancy agreement to ensure Emily was clear on what she was signing up for.



*"Emily has the skills she needs to succeed. We were often just there to reassure her that everything would be okay,"* says Lee.

Emily has really enjoyed having her own place and has valued having Lee by her side, albeit in a different role.

*"She's a nice person,"* says Emily. *"I joked with her that's she's moving up in the world when she became my coordinator. I was really pleased for her."*

Emily is the first to admit that the road to get where she has, has been a bumpy one. *"There have been times when I haven't looked after myself as well as I know I should, but I have really turned that around recently,"* she explains. Her mental health is something she lives with. *"I just need to work through it and continue to work on myself."*

At the time of writing, she has just finished work-related training for a new and permanent role in traffic management. She's pleased to have permanent work and is at a point where she can reflect how strong and capable, she really is.

*"I can put myself in an environment that's difficult and eventually overcome how I'm feeling. Having courage is my strength."*



***"Part of our work together has been to ensure Emily was aware of the options available to her so she could build her skills and confidence,"***

**– Lee Nienaber.**

**Te maha o ngā tangata i  
tautokohia e mātou**  
**Number of people we supported  
in South Canterbury**

Last year

**167**

This year

**184**

<17 years of age

**31**

<17 years of age

**38**

17- 65 years of age

**119**

17- 65 years of age

**129**

Māori

**19**

Māori

**17**

Pasifika

**2**

Pasifika

**2**



# Mahi kirimana

## Branch contract performance

Hours last year

**20,050**

Whaikaha - Ministry of Disabled People

Hours this year

**22,042**

Whaikaha - Ministry of Disabled People

**1,595**

Ministry of Social Development

**1,568**

Ministry of Social Development

**1,052**

ACC

**1,423**

ACC

**8,282**

Other (Individuals or non-Ministry)

**10,903**

Other (Individuals or non-Ministry)



# Te poipoi i te tapatahinga o ngā hapori

## Building inclusive communities

Last year

**274**

total number of  
branch members

**450**

Mobility Parking  
permits issued

**1,893**

people using Mobility  
Parking Scheme

**0**

education or training  
sessions provided

**0**

local council  
submissions made

This year

**320**

total number of  
branch members

**598**

Mobility Parking  
permits issued

**2,042**

people using Mobility  
Parking Scheme

**0**

education or training  
sessions provided

**1**

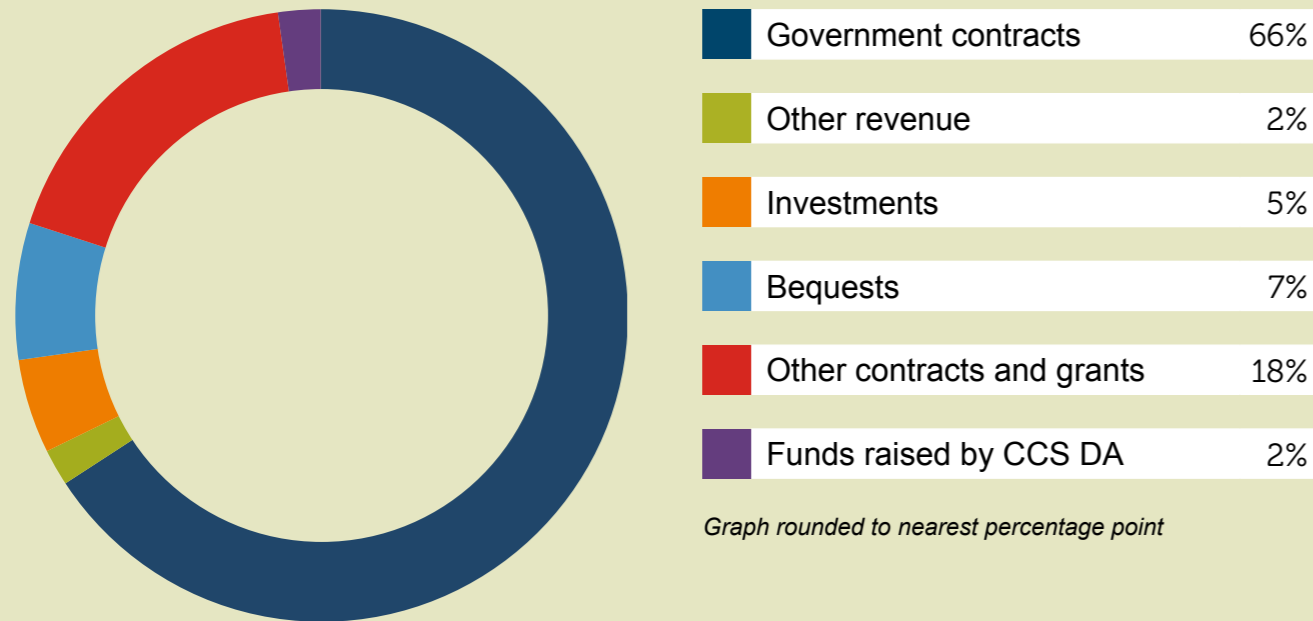
local council  
submissions made



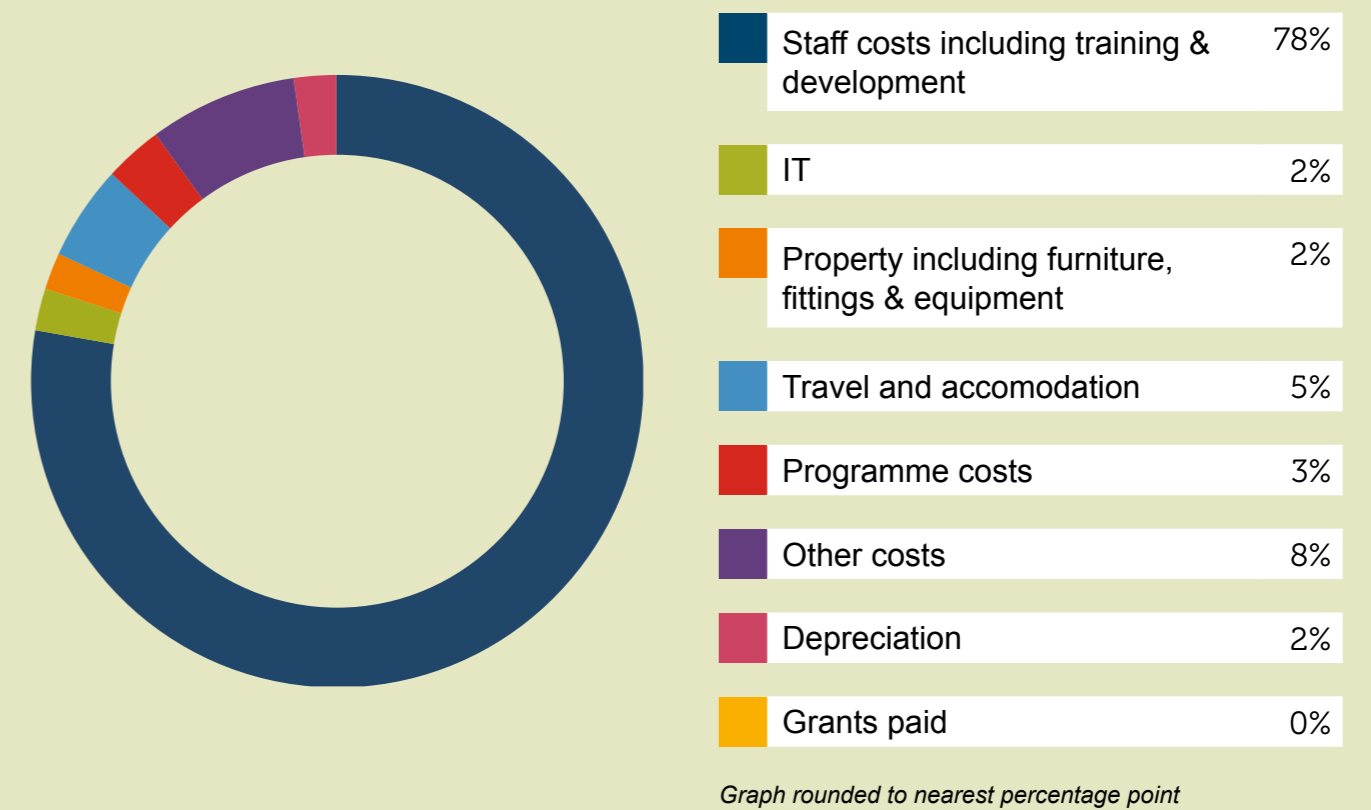
# Financial summary

For the year ended 30 June 2023

## Revenue



## Expenditure



## Summarised statement of comprehensive revenue and expense

	2023 \$000's	2022 \$000's
The operating revenue was	1,756	1,706
The expenditure was	1,779	1,739
<b>Operating surplus/(deficit) before bequests, gains on investments and gains on sale of assets</b>	<b>(23)</b>	<b>(33)</b>
Bequests received	139	15
Less social innovation fund contribution	(7)	(1)
Grants received/(paid)	-	10
Realised gain/(loss) on sale of fixed assets	8	-
Realised and unrealised gain/(loss) on investments	35	(26)
Other comprehensive revenue and expense	-	-
<b>TOTAL COMPREHENSIVE REVENUE AND EXPENSE</b>	<b>152</b>	<b>(35)</b>

## Summarised statement of changes in equity

	2023	2022
Opening society funds as at 1 July	2,949	2,984
Total comprehensive revenue and expense	152	(35)
<b>Closing Balance as at 30 June</b>	<b>3,101</b>	<b>2,949</b>

## Summarised statement of financial position

	2023 \$000's	2022 \$000's
Current assets	899	788
Non-current assets	2,502	2,469
<b>Total assets</b>	<b>3,401</b>	<b>3,257</b>
Current liabilities	300	308
Non-current liabilities	-	-
<b>Total liabilities</b>	<b>300</b>	<b>308</b>
<b>Net assets</b>	<b>3,101</b>	<b>2,949</b>
<b>Represented by:</b>		
<b>Society funds</b>	<b>3,101</b>	<b>2,949</b>

## Summarised statement of cash flows

	2023	2022
Cash flows from operating activities	(63)	(115)
Cash flows from investing activities	(37)	(293)
Cash flows from financing activities	-	-
Operating cash and bank balances	200	608
<b>Total cash and bank balances</b>	<b>100</b>	<b>200</b>

# Notes to the financial summary of CCS Disability Action South Canterbury Incorporated

A summary of the CCS Disability Action South Canterbury Incorporated (“the Society”) unaudited financial statements for the year ended 30 June 2023 is shown in the Financial Summary section of this annual report. The summary financial statements have been prepared in accordance with PBE FRS-43 Summary Financial Statements.

The full financial statements have been prepared in accordance with Tier 2 PBE Accounting Standards as issued by the New Zealand External Reporting Board. The summary financial statements are presented in New Zealand dollars.

The amounts stated in these summary financial statements have been extracted from the full financial statements of the Society dated 6 November 2023.

Copies of these are available from the Society. This summary has been authorised by Richard Buchanan, general manager Southern region on 6 November 2023 and has not been audited.

The summary financial statements do not include all disclosures provided in the full financial statements and cannot be expected to provide as complete an understanding as provided by the full financial statements of the Society.

The summarised financial statements should be read in conjunction with the statement of accounting policies and notes to the full unaudited financial statements.



**Richard Buchanan**  
General manager



**Claire Haugh**  
Chairperson, local committee



# Ō mātou kaitautoko

## Our supporters

CCS Disability Action South Canterbury is grateful for the support received from government and other agencies, individuals, trusts and foundations during this year.

### Government and other agencies

- Accident Compensation Commission
- Ministry of Social Development
- Te Whatu Ora
- Whaikaha - Ministry of Disabled People

### Bequests

- Estate of Jack Hart
- Estate of Jennifer Louise Hart

### Major donors

- A Langrell
- Estate of Annette Thomas
- Z Energy Limited

### Trusts and foundations

- Aotearoa Gaming Trust
- Albert Daniel Hally Trust Fund
- Good in the Hood (Z Energy)
- James Stewart Memorial Fund
- P A Blackmore Charitable Trust
- Pub Charity
- South Canterbury Fund Chalmers Social Services
- The South Canterbury Trusts
- Timaru District Council
- William Toomey Charitable Trust



### Donations received

Last year

**71**

This year

**70**





**CCS**  
**disability action**  
Including all people

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOA

# Whakapā mai

## Get in touch

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- 🚀 [www.ccsDisabilityAction.org.nz](http://www.ccsDisabilityAction.org.nz)
- 📄 Registered Charity Number: CC33271