



Pūrongo ā-tau Annual report 2022-2023



CCS
disability action
Including all people

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOA

CCS Disability Action Southland Incorporated



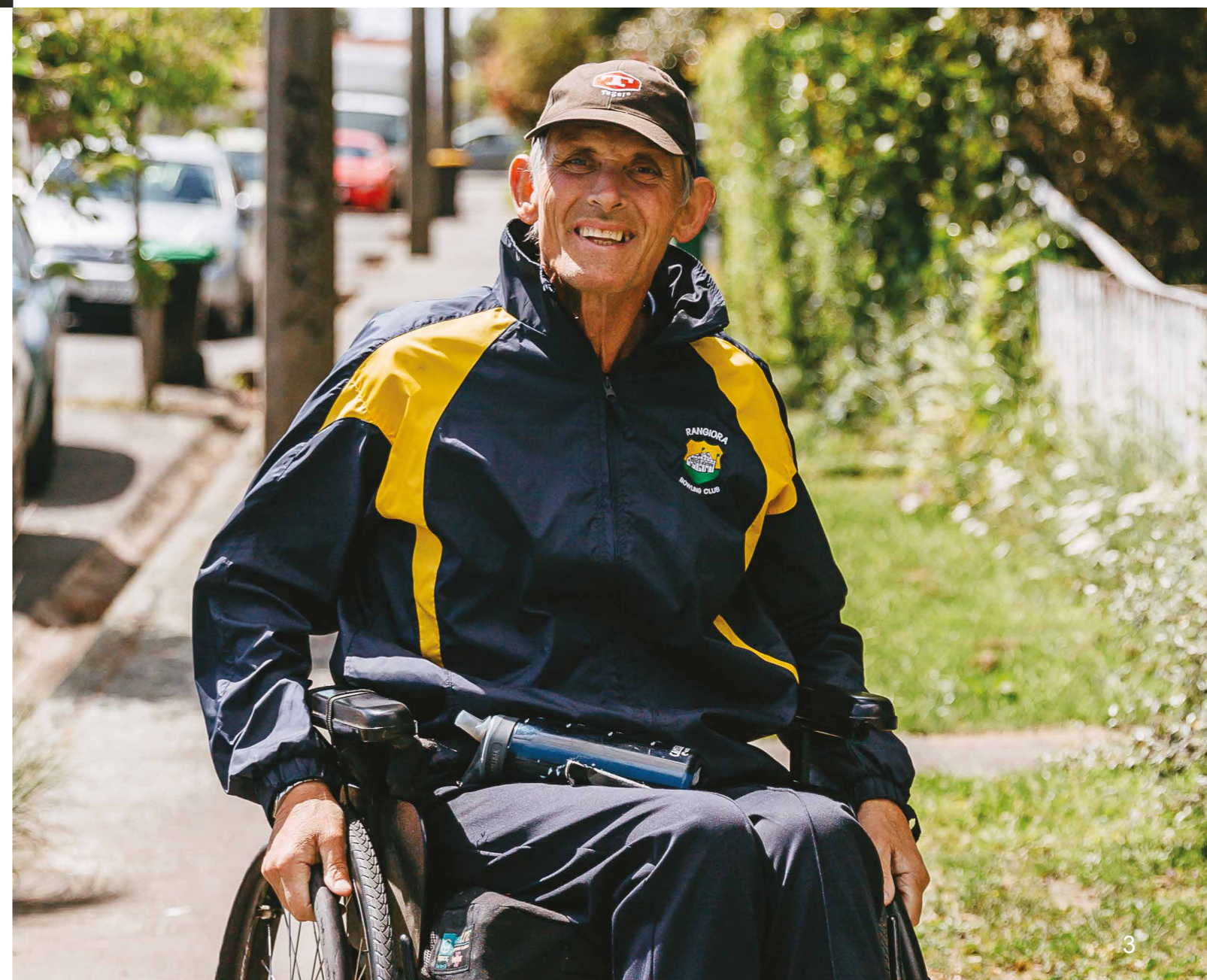
Mō mātou

About us

CCS Disability Action
Southland Incorporated

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Te Aronui



Every disabled person/whānau hauā is interwoven into the lives of their whānau and community.

Ā mātou whāinga rautaki matua

Our strategic priorities

Disabled people – Whānau hauā

Our purpose and focus. This sits centrally in Te Aronui as a reminder that everything we do will be underpinned by the self-determination of disabled people.

Knowledge – Mātauranga

All people have knowledge to contribute to our society. We recognise disabled people/whānau hauā as the experts in their own lives. We recognise that we benefit from receiving the knowledge that disabled people hold. We will also share our knowledge freely to ensure disabled people can access the information that they need.

Connectedness – Whanaungatanga

Understanding that all people and systems are interconnected. We will seek to identify connections between people and systems to ensure that disabled people have access to the relationships and resources they need.

Wellbeing – Hauora

Acknowledges that being well means different things to different people. We will ensure that the voices of disabled people/whānau hauā guide us in enabling people to lead their own lives, in their own way.

Our work will be organised to ensure that:

- Disabled people and their whānau have access to information, resources, support and advocacy at the right time.
- The community is supported to become disability aware, engaged, physically accessible, inclusive and welcoming of all people.

Te hunga hauā mauri mō ngā tāngata katoa

Our foundation statement

This statement forms the foundation of our identity and means that all people have Mauri, unique life force, and that we value every person equally.

Te whakatara

Our challenge

One in four New Zealanders lives with an impairment. Our society does not always operate in a way where everyone can participate. This lack of participation can be due to a physical barrier; a barrier created by other people's attitudes and behaviours; or by a lack of access to information, resources and support. These barriers create an environment that can make life even more challenging for disabled people.



Tō mātou tōpūtanga

Our organisation

CCS Disability Action, formerly known as the Crippled Children Society, was founded by Rotary in 1935 to support children affected by polio.

CCS Disability Action is the largest disability support and advocacy organisation in Aotearoa New Zealand.

We support people with all types of impairments and have been working alongside disabled people since 1935. We are at the forefront of service provision, advocacy and information sharing in the disability sector. We partner with disabled people, their families and whānau to enable them to have choice and control in their lives. Our vision is to see every disabled person and whānau hauā interwoven into the lives of their whānau and community.

We work from a Human Rights perspective within a disability rights framework, and this is reflected in everything we do. We partner with disabled people, their families and wider whānau, to support them having choice and control in their lives. We also work with local communities, to assist and challenge them to become more inclusive.

In our work, we connect with all parts of Aotearoa/New Zealand. We acknowledge Māori as Tangata Whenua. We are committed to being in relationships with Hapū and Iwi so that we continue to develop our ability to support disabled Māori and their wider whānau.

We use the term “disabled person” in our documents to align our vision with the social model of disability, Enabling Good Lives Principles, and the NZ Disability Strategy. We respect the right of all people to define their individual and varied identities for themselves.

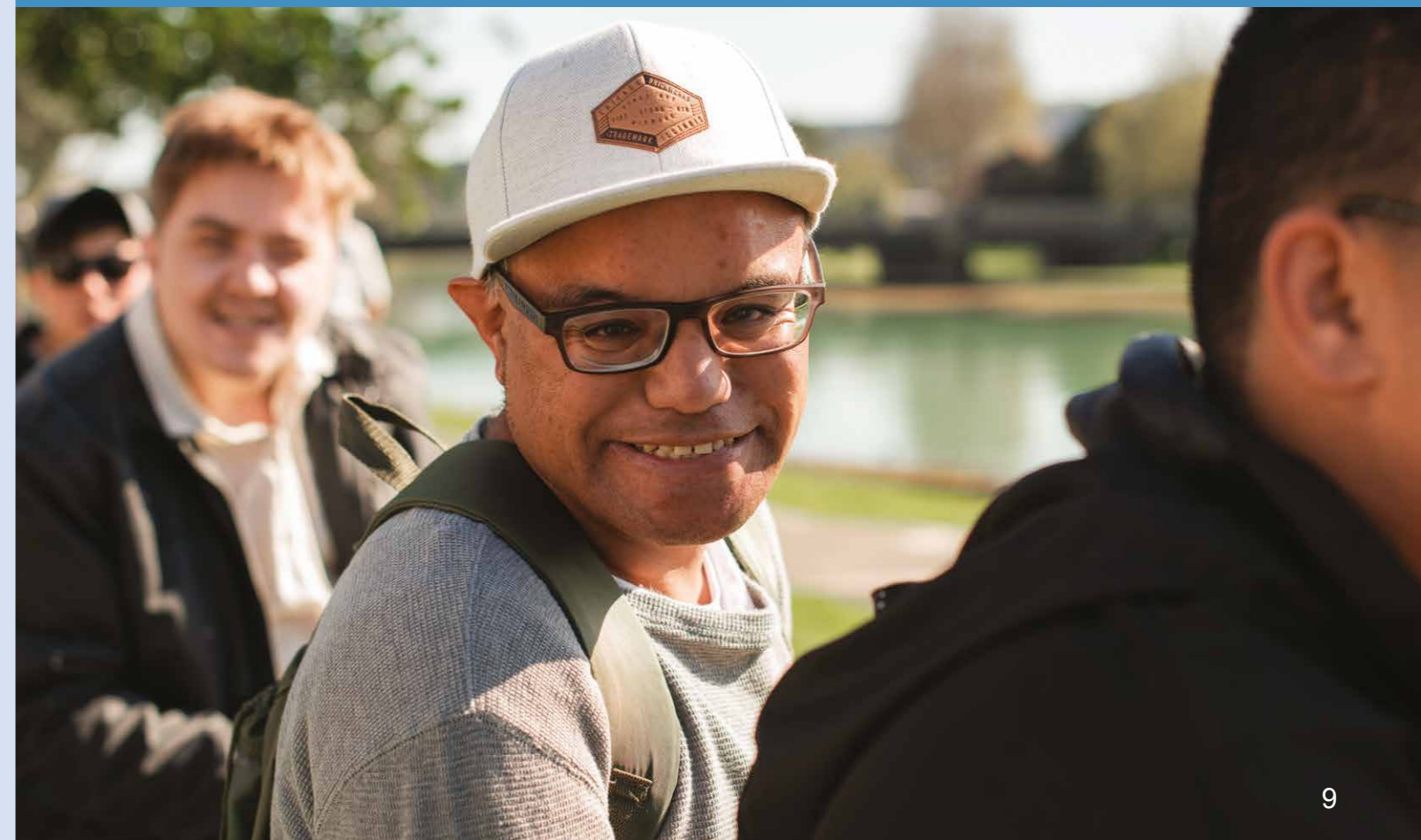
Ā mātou peka

Our branches

CCS Disability Action is a national organisation made up of 18 incorporated societies. These consist of 17 branches and a national entity (CCS Disability Action Inc.).

The 17 branches are organised into four regions (Northern, Midland, Central and Southern) and provide a range of direct support services as well as community development programmes to disabled people and the communities they live in. Each region operates a business support hub.

The Southland Branch was formed in 1935 and originally covered the area around the southern coast of the South Island from Balclutha across to Te Anau and including Queenstown. Over the years this area has expanded to include an office in Alexandra that services Cromwell, Clyde and Roxburgh as part of the Southland and Central Lakes branch.



Branch report

Richard Buchanan, general manager

Umi Asaka, regional representative to the national board

There have been several highlights for the Southland branch, which serves the diverse needs of a wide geographic spread – covering Southland and Central Lakes.

Delivering great outcomes

The Supported Lifestyles contract has been successful in both locations, with an increase in referrals. There is potential to double the existing number of referrals for Supported Lifestyles with three service coordinators working under the SL Under 19 Contract.

Outcomes for Ministry of Social Development Vocational have been good, with a concerted effort on work experience outcomes achieved and projected, especially in Central Lakes.

We saw two new applications made under the Very High Needs contract, which will bring the number of people supported to almost 17. This has been a consistent area of growth for the branch.

We also saw a significant increase in our Ministry of Social Development-funded Transition referrals.

We were thrilled to support two people into secure, paid work through our Ministry of Social Development funding employment services.

Successful branch planning day

We had a successful branch planning day where we discussed how we could bring our new Strategic Priorities, Te Aronui, to life. Our strategic areas of focus are Disabled people: Whānau hauā, Knowledge: Mātauranga, Connectedness: Whanaungatanga and Wellbeing: Hauora. The simpler but meaningful areas of focus supported an effective planning process.

Some of the areas of focus that came out of this planning were:

- Partnerships and networking: strengthen our existing relationships and collaborations with other organisations to achieve common goals.
- Creativity – thinking outside of the square to achieve great outcomes.
- Ensure we regularly review our work, to ensure the people we serve are genuinely in charge of their own supports, including goal setting. ►





- Engaging within the community, kindergartens, and schools to build our profile and reach people who may not be aware of the support available.

Upskilling our workforce

Professional Development for support workers obtaining Level 3 and 4 in Careerforce has had a positive impact. Not only has it seen the opportunity for professional and personal development, but it has also provided opportunities to increase our capacity for the ACC Living My Life Contract where the qualifications are specific for service supports. We also saw two service coordinators become facilitators for national training – a demonstration of their understanding of our vision and values and commitment to bringing this to life for others.

Re-establishment of Gilmore Lodge Holiday Home

We were also thrilled to re-open the Gilmore Lodge holiday home in Arrowtown – creating an accessible opportunity for our members to enjoy this beautiful part of the country.

Acknowledgements

We would like to express our gratitude to the Southland branch team for their hard work over the past year. They are committed to the people we support and always look at every opportunity to improve the support they provide to ensure it is truly centred on the needs and aspirations of the disabled people and whānau.

Of special note, is service manager Rachael Kooman for her leadership and management. Thank you, Rachael, for the considerable support you have provided for Richard Buchanan, general manager.

We would also like to thank Sheryl Catchpole and the Business Support Team for your assistance throughout the year. We also acknowledge the time and contribution of our local advisory and executive committees – thank you for your guidance and stewardship. Your commitment to the branch is sincerely appreciated as is your advocacy, support in feedback and submissions to local councils and networking with other organisations in the community.

Thank you to our volunteers, funders, and sponsors and members of the branch for your support.

Finally, thank you to disabled people and families who allow us into their lives. It's a privilege and one we never take for granted. ►

◀ **Kathy Obers, chair, local advisory committee**

The past year has seen us find a new norm in continuing our governance work for the people we support. Face-to-face meetings are happening, alongside Zoom meetings that allow us to be in contact with one another both regionally and nationally.

Finding members to join us on the local advisory committee is a continuing challenge and it seems when one joins, we sometimes lose one. A prospective member, a young mum, nearly joined us earlier this year but a job change prevented this. This mum is passionate about accessible playgrounds, and she gathered valuable information to help with a submission to our local Invercargill City Council.

Our submission work to the council continues and we are being invited to meetings to share our voice on behalf of the people we support. We are being listened to. Written reports on these meetings mention the need for accessibility, safety, and awareness of the needs of the disabled persons within our community.

Leadership is occurring within our committee and our youth member Taylor is looking at co-chairing. He has low vision so we are developing strategies and mentoring him in his goal.

In great news, the Grace Street Project is now looking at including a lift in their rebuild of a community hub, ensuring it is accessible. Our voice was heard.

Re-establishment of Gilmore Lodge Holiday Home

While attending the re-opening of the Gilmore Lodge in Arrowtown I shared a reflection how this become the third location of this special holiday home. I hope to create a book about the history of Gilmore Lodge and will be seeking members and past members to share their experiences of these three locations.

Acknowledgements

Many thanks to Dairne Kirton, Umi Asaka, Richard Buchanan, Mary O'Brien, my fellow local advisory committee members, our local executive committee members, Rachael Kooman and Southland branch team for supporting us on our governance journey.



Local Executive Committee report

Virginia Wilson, Hari Priya Day and Helen Robertson, local executive committee

Commencing the 2022/2023 financial year with a deficit budget of \$18,383 posed a challenge to both management and governance.

Prudent management, growing provision of services, higher interest rates and a positive approach to all that happens in our branch has turned that deficit into an operating profit.

That result enabled the branch to commence the current financial year with confidence.

Although the financial position of our branch is healthy the 2022/2023 result reflects the continuous attention given to our branch's finances by local and regional management. We particularly acknowledge the skills of service manager, Rachael Kooman, our general manager, Richard Buchanan, regional business support & HR coordinator Sheryl Catchpole and national funding coordinator Lyle Palmer.

This committee meets at least bi-monthly to review of the branch's financial position receiving and responding to related issues at other times which includes keeping an eye on our new Gilmore Lodge which is proving to be a great success.

The generous support of funders, which is most appreciated, has significantly contributed to the financial security of the branch.



Hadley & Caitlin's story

The idea is to provide the young people with the chance to learn to cook – but include all the essential skills that go into putting a meal on the table. So that includes the supermarket shop, meal planning, and the team hope to later expand into other areas such as budgeting.



Hadley and Caitlin.



Tracy Henderson.

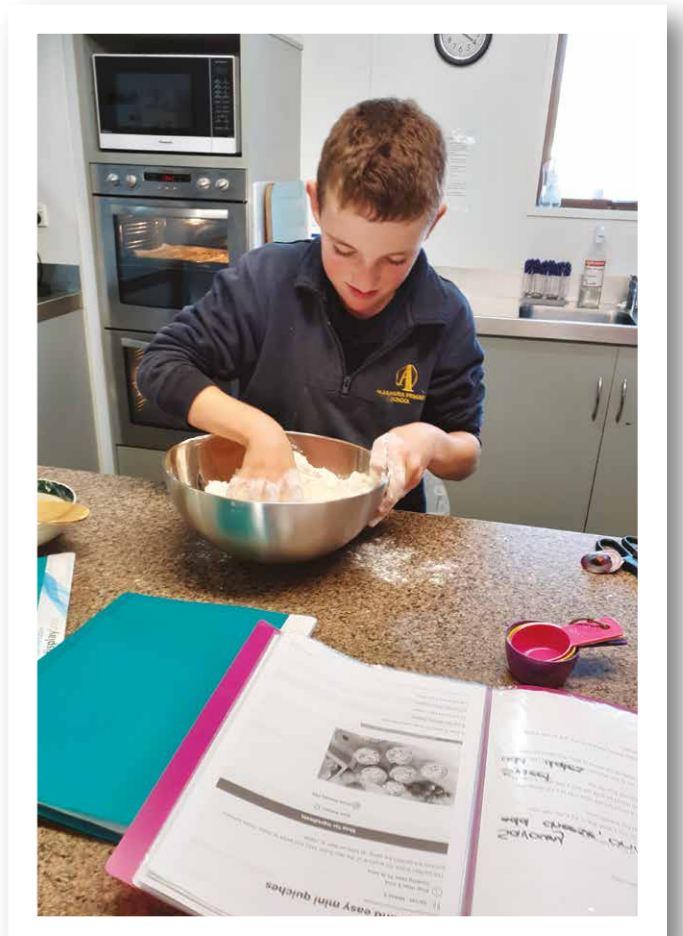
While central Otago is known for its natural beauty, unless you're into snow sports, it can be hard for young people to find something to do in the depths of winter.

Service coordinator Tracy Henderson, who works for the CCS Disability Action Southland branch, supports several disabled young people in Alexandra and – noticing that many were looking to build skills that would help them when they moved out of home – floated the idea of cooking classes.

"We were trying to fill a gap as winter is tough. Being a smaller town, we just don't have the range of opportunities for young people that you might see in other centres. The kids seemed interested, so we thought, why not give it a go!" says Tracy.

Tracy successfully applied for a grant from Pub Charity to pay for the rent of a commercial kitchen at the St Enoch's Presbyterian Church, and Carol from Community Connection Service was able to help fund each participant with a significant donation of \$1,000 to spend on food.

"We were so lucky and appreciative of that initial support," explains Teresa Low, another service coordinator involved in the project. ►



Mini quiche making was popular with Hadley.

◀ “We could not have got the idea off the ground without it, and it was awesome to see the local community get behind it.”



Teresa Low.

Three young people supported by CCS Disability Action jumped at the opportunity to be involved, with Brooklyn (19), Caitlin (16), and Hadley (11) coming along each week and support workers Coral Waitere and Teresa Low managing the sessions. They also get occasional visits from Dylan (8), who pops along when he feels like it.

The idea is to provide the young people with the chance to learn to cook – but include all the essential skills that go into putting a meal on the table. So that includes the supermarket shop, meal planning, and the team hope to later expand into other areas such as budgeting.

“There’s also the all-important clean-up, which funnily enough everyone is less keen on,” jokes Teresa.

“We wanted it to be fun and directed by the young people, so they all take turns to choose what is on the menu for the week. To start with, it was things like chocolate chip biscuits, muffins, and hokey pokey. Since then, they’ve moved on to meals like quiches, mince and pasta dishes. It’s early days but it’s pretty awesome to see what they’re making,” says Tracy.

Hadley thinks the classes “are a good idea” and the thing he likes to cook best is quiche. Caitlin is “very happy” to come along and says while she’s enjoyed cooking pretty much everything, hokey pokey has been the highlight for her. Teresa notes how much they have all improved in terms of their cooking and kitchen skills.

The opportunity is creating much more than just kai. Everyone takes enough food home to feed their family and it’s a feel-good opportunity for the kids to contribute to their households.

Hadley particularly loves sharing his creations with his family. “He always has a huge smile on his face when he gets picked up as he shows them what he’s made,” says Teresa.

Hadley says that his family thinks the food “tastes yummy,” something that’s easy to believe, particularly given he’s begun to cook the recipes at home. ▶



And everyone enjoys eating the tasty treats they’ve made.



Photo by tonia-kraakman on Unsplash.

◀ It's also creating the chance for the young people to get to know new people and foster some friendships. *"While they are all different ages, it's been nice to see how they support and mentor each other – as they all have different skills and areas of strengths,"* says Teresa.

The pair of support workers and young people have more than got things covered now, to the point that Tracy is a spare wheel if she pops along to visit. *"I was there the other day, just to check in, and they jokingly told me to go away! They didn't need me hovering around at all. Coral and Teresa are doing such incredible work and having heaps of fun in the process. It's been a great project to be part of."*

While the team are starting relatively small, they are exploring what it might look like to invite other community members in.

"It's been such a fun project to be involved in," says Teresa. *"It's just lovely to see the smiles on their faces. Ideally, we'd love to see the classes be open for other young people, including non-disabled people, in Alexandra who want to attend. That's something we're working towards in time."*

In the meantime, Brooklyn, Caitlin, and Hadley will enjoy the fruits of their labour, as will their families.



Photo by tonia-kraakman on Unsplash.

Photo by aneta-voborilova on Unsplash.

"The opportunity is creating much more than just kai. Everyone takes enough food home to feed their family and it's a feel-good opportunity for the kids to contribute to their households."

**Te maha o ngā tangata i
tautokohia e mātou**
**Number of people we
supported in Southland**

Last year

202

This year

228

<17 years of age

66

<17 years of age

92

17- 65 years of age

131

17- 65 years of age

131

Māori

21

Māori

25

Pasifika

10

Pasifika

8



Mahi kirimana

Branch contract performance

Hours last year

15,972

Whaikaha - Ministry of Disabled People

Hours this year

16,826

Whaikaha - Ministry of Disabled People

5,926

Ministry of Social Development

6,956

Ministry of Social Development

1,703

ACC

2,047

ACC

1,592

Other (Individuals or non-Ministry)

1,139

Other (Individuals or non-Ministry)



Te poipoi i te tapatahinga o ngā hapori

Building inclusive communities

Last year

223

total number of
branch members

1,098

Mobility Parking
permits issued

4,494

people using Mobility
Parking Scheme

0

education or training
sessions provided

3

local council
submissions made

This year

258

total number of
branch members

1,440

Mobility Parking
permits issued

4,825

people using Mobility
Parking Scheme

0

education or training
sessions provided

4

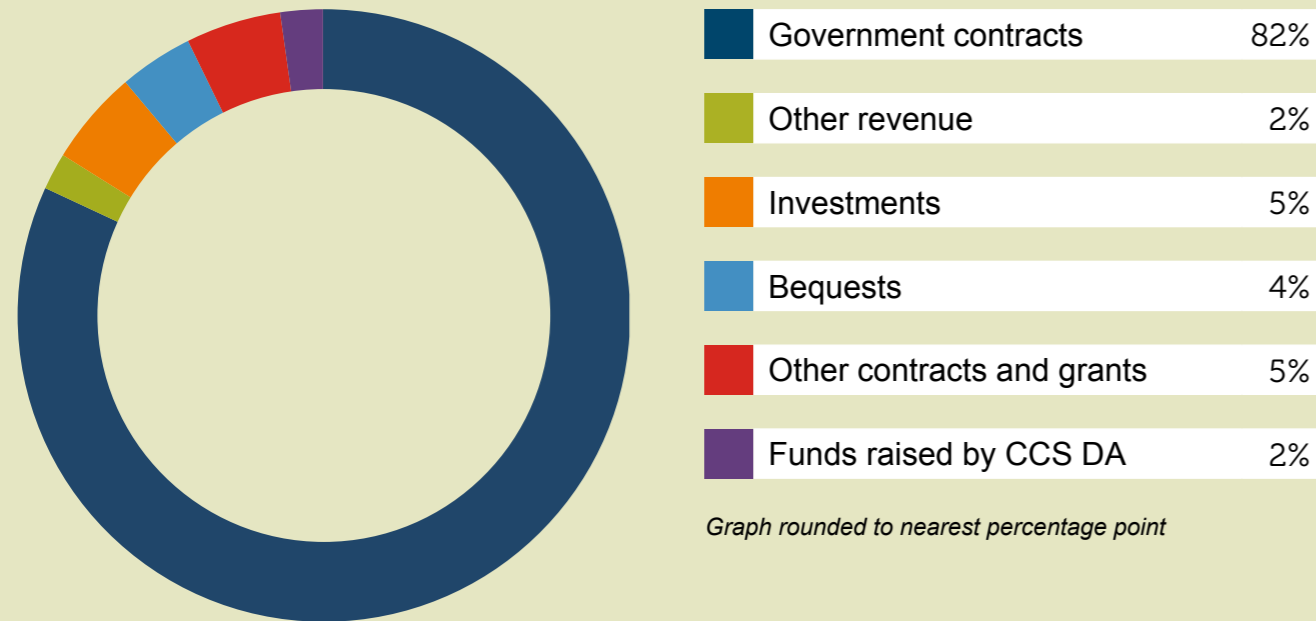
local council
submissions made



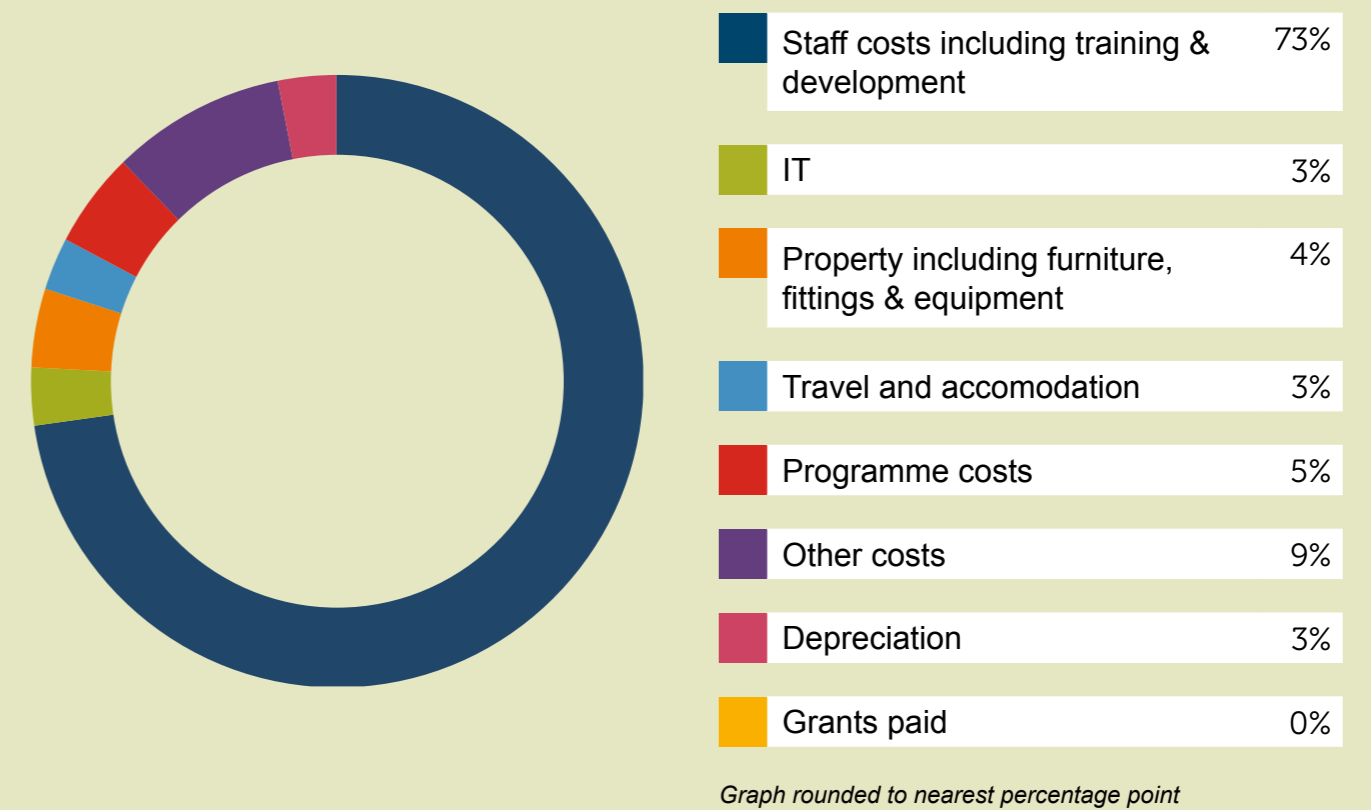
Financial summary

For the year ended 30 June 2023

Revenue



Expenditure



Summarised statement of comprehensive revenue and expense

	2023 \$000's	2022 \$000's
The operating revenue was	1,956	1,794
The expenditure was	1,873	1,754
Operating surplus/(deficit) before bequests, gains on investments and gains on sale of assets	83	40
Bequests received	96	-
Less social innovation fund contribution	(5)	-
Southern regional fund contribution	6	-
Grants received/(paid)	20	-
Realised gain/(loss) on sale of fixed assets	5	1,038
Realised and unrealised gain/(loss) on investments	48	(112)
Prior period adjustments	-	(17)
Other comprehensive revenue and expense	-	-
TOTAL COMPREHENSIVE REVENUE AND EXPENSE	253	949

Summarised statement of changes in equity

	2023 \$000's	2022 \$000's
Opening society funds as at 1 July	4,774	3,825
Total comprehensive revenue and expense	253	949
Closing Balance as at 30 June	5,027	4,774

Summarised statement of financial position

	2023 \$000's	2022 \$000's
Current assets	1,000	2,880
Non-current assets	4,255	2,154
Total assets	5,255	5,034
Current liabilities	228	260
Non-current liabilities	-	-
Total liabilities	228	260
Net assets	5,027	4,774
Represented by:		
Society funds	5,027	4,774

Summarised statement of cash flows

	2023 \$000's	2022 \$000's
Cash flows from operating activities	251	(45)
Cash flows from investing activities	(9)	(27)
Cash flows from financing activities	-	-
Operating cash and bank balances	232	304
Total cash and bank balances	474	232

Notes to the financial summary of CCS Disability Action Southland Incorporated

A summary of the CCS Disability Action Southland Incorporated (“the Society”) unaudited financial statements for the year ended 30 June 2023 is shown in the Financial Summary section of this annual report. The summary financial statements have been prepared in accordance with PBE FRS-43 Summary Financial Statements.

The full financial statements have been prepared in accordance with Tier 2 PBE Accounting Standards as issued by the New Zealand External Reporting Board. The summary financial statements are presented in New Zealand dollars.

The amounts stated in these summary financial statements have been extracted from the full financial statements of the Society dated 31 October 2023.

Copies of these are available from the Society. This summary has been authorised by Richard Buchanan, general manager Southern region on 31 October 2023 and has not been audited.

The summary financial statements do not include all disclosures provided in the full financial statements and cannot be expected to provide as complete an understanding as provided by the full financial statements of the Society.

The summarised financial statements should be read in conjunction with the statement of accounting policies and notes to the full unaudited financial statements.



Richard Buchanan
General manager



Virginia Wilson
Local executive committee



Ō mātou kaitautoko

Our supporters

CCS Disability Action Southland is grateful for the support received from government and other agencies, individuals, trusts and foundations during this year.

Government and other agencies

- Accident Compensation Commission
- Ministry of Social Development
- Oranga Tamariki - Ministry for Children
- Te Whatu Ora
- Whaikaha - Ministry of Disabled People

Bequest

- Estate of D W Little

Major donor

- L C Richardson

Trusts and foundations

- Central Lakes Trust
- COGS Southland Committee \$5,000 operating costs
- COGS Central Lakes Committee \$2,000 operating costs
- G A Waddel Trust
- H E Fairey Trust
- ILT Foundation
- Kingston Sedegfield (NZ) Charitable Trust
- Makarewa Lions Club
- NZ Lottery Grants Board \$757 toys for toy library
- Pub Charity
- Rehabilitation Welfare Trust
- Stewart Family Charitable Trust
- The Lion Foundation
- Southland Care and Welfare Fund



Donations received

Last year

136

This year

168



^{CCS}
disability action
Including all people

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOA

Whakapā mai

Get in touch

Southland

- ☎ (03) 218 9696 or 0800 227 2255
- 🏠 142 Don Street, Invercargill 9810
- ✉ PO Box 492, Invercargill 9840
- @ admin.southland@ccsDisabilityAction.org.nz

- 📘 www.Facebook.com/ccsDisabilityAction
- 📷 @ccsdisabilityaction
- 🌐 <http://nz.linkedin.com/company/ccs-disability-action>
- 📍 www.ccsDisabilityAction.org.nz
- 📄 Registered Charity Number: CC24296