



Pūrongo ā-tau Annual report 2022-2023



CCS
disability action
Including all people

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KĀTOA



Mō mātou

About us

CCS Disability Action
Wellington Incorporated

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Te Aronui



Every disabled person/whānau hauā is interwoven into the lives of their whānau and community.

Ā mātou whāinga rautaki matua

Our strategic priorities

Disabled people – Whānau hauā

Our purpose and focus. This sits centrally in Te Aronui as a reminder that everything we do will be underpinned by the self-determination of disabled people.

Knowledge – Mātauranga

All people have knowledge to contribute to our society. We recognise disabled people/whānau hauā as the experts in their own lives. We recognise that we benefit from receiving the knowledge that disabled people hold. We will also share our knowledge freely to ensure disabled people can access the information that they need.

Connectedness – Whanaungatanga

Understanding that all people and systems are interconnected. We will seek to identify connections between people and systems to ensure that disabled people have access to the relationships and resources they need.

Wellbeing – Hauora

Acknowledges that being well means different things to different people. We will ensure that the voices of disabled people/whānau hauā guide us in enabling people to lead their own lives, in their own way.

Our work will be organised to ensure that:

- Disabled people and their whānau have access to information, resources, support and advocacy at the right time.
- The community is supported to become disability aware, engaged, physically accessible, inclusive and welcoming of all people.

Te hunga hauā mauri mō ngā tāngata katoa

Our foundation statement

This statement forms the foundation of our identity and means that all people have Mauri, unique life force, and that we value every person equally.

Te whakatara

Our challenge

One in four New Zealanders lives with an impairment. Our society does not always operate in a way where everyone can participate. This lack of participation can be due to a physical barrier; a barrier created by other people's attitudes and behaviours; or by a lack of access to information, resources and support. These barriers create an environment that can make life even more challenging for disabled people.



Tō mātou tōpūtanga

Our organisation

CCS Disability Action, formerly known as the Crippled Children Society, was founded by Rotary in 1935 to support children affected by polio.

CCS Disability Action is the largest disability support and advocacy organisation in Aotearoa New Zealand.

We support people with all types of impairments and have been working alongside disabled people since 1935. We are at the forefront of service provision, advocacy and information sharing in the disability sector. We partner with disabled people, their families and whānau to enable them to have choice and control in their lives. Our vision is to see every disabled person and whānau hauā interwoven into the lives of their whānau and community.

We work from a Human Rights perspective within a disability rights framework, and this is reflected in everything we do. We partner with disabled people, their families and wider whānau, to support them having choice and control in their lives. We also work with local communities, to assist and challenge them to become more inclusive.

In our work, we connect with all parts of Aotearoa/New Zealand. We acknowledge Māori as Tangata Whenua. We are committed to being in relationships with Hapū and Iwi so that we continue to develop our ability to support disabled Māori and their wider whānau.

We use the term “disabled person” in our documents to align our vision with the social model of disability, Enabling Good Lives Principles, and the NZ Disability Strategy. We respect the right of all people to define their individual and varied identities for themselves.

Ā mātou peka

Our branches

CCS Disability Action is a national organisation made up of 18 incorporated societies. These consist of 17 branches and a national entity (CCS Disability Action Inc.).

The 17 branches are organised into four regions (Northern, Midland, Central and Southern) and provide a range of direct support services as well as community development programmes to disabled people and the communities they live in. Each region operates a business support hub.

CCS Disability Action Wellington branch was incorporated in 1935. It covers the Wellington urban area, including the cities of Wellington, Porirua, Lower Hutt and Upper Hutt. It also includes Kapiti Coast from Paekākāriki to Waikanae in the North. The area is served by a branch in Lower Hutt.



Branch report

E hara taku toa ite toa takitahi, engari, he toa takimano takitini.
Success is not the work of one but the work of many.

Janine Hoete-Thornton, general manager

As the general manager for the Central region of CCS Disability Action, I am proud of the outstanding outcomes we have seen in the Wellington branch, with a genuine person-directed way of working. Our team has been doing excellent work across all services, and we can all be proud of the positive impact it has had on the people we support.

Over the past year, we have made a concerted effort to increase the diversity of our team in Wellington. Our team now reflect better the demographics of our community, and this commitment to inclusion has contributed to our ability to serve disabled people.

Our positive reputation in the community has grown significantly as a result of the team's hard work. We have received positive feedback from agencies, community members, and disabled people alike. This has led to an increase in demand for our support, which is a testament to the quality of our services.

We recently held a successful branch planning day where we discussed how we could bring our new strategic priorities, Te Aronui, to life. Our strategic areas of focus are:

- Disabled people: Whānau hauā
- Knowledge: Mātauranga
- Connectedness: Whanaungatanga
- Wellbeing: Hauora

The simpler but meaningful areas of focus supported an effective planning process, and I am excited to see the results of this mahi in the year to come.

The financial health of the Wellington branch is strong. This is the result of bequests to the branch, contract funding, and fundraising. I would like to take this opportunity to thank the local committee for their strong financial management and support.

Our focus for the future is building relationships across the region – connecting through team building and regional events. It's important to increase connectedness as the more we know about each other, the more we can support each other. This in turn helps us to serve disabled people more effectively. ►





◀ We will continue to grow our disability leadership and Māori leadership and development – and understanding what underpins these areas within our organisation at a strategic level. We have also seen a greater focus on responding to our quality assurance processes – and ensuring we have a culture that is open and responsive to feedback for the benefit of disabled people.

Finally, I would like to thank all who have supported us including:

- Disabled people and families who allow us into their lives.
- Our staff who continue to work tirelessly under the leadership of service manager, Tilomai Solia.
- Our branch members.
- Volunteers, funders, and sponsors.
- Our local committee for their guidance and support.
- Our regional representative to the board Maurice Priestley.
- Patron Lady Joan Gillies.

Barbara Haricharan, acting chair, local committee

The Wellington branch team has shown remarkable resilience in the face of numerous challenges throughout the year. Their unwavering commitment to our vision and values has enabled them to continue providing high-quality support and services to disabled people and their whānau.

I would like to extend my gratitude to the Wellington local committee members and our regional representative to the national board, Maurice Priestley, for their significant contribution to the smooth operation of the branch. Special recognition is due for outgoing chair Phillip Blundell MNZM, whose substantial contributions at both local and national levels have been invaluable to our organisation.

As we look forward to the coming year, we anticipate significant changes within our sector. This includes a practical shift to a new location for our Wellington branch, with our old site deemed an earthquake risk. In these ever-changing times, the only constant appears to be change itself. I am deeply appreciative of our team's demonstrated flexibility and readiness to tackle challenging mahi when necessary.

Thanks are due to Janine Hoete-Thornton, our general manager, and her exceptional team. Their dedication and hard work continue to drive our organisation forward. As we welcome new committee members, I am excited about the opportunities and growth that lie ahead for our Wellington branch. ▶

◀ **Financial:**

Operating summary of the last five years

	2019	2020	2021	2022	2023
Total income (before bequests)	\$2,318,742	\$2,601,390	\$3,301,464	\$4,336,492	\$4,314,953
Less total expenditure	\$2,301,599	\$2,449,627	\$3,236,647	\$3,988,779	\$4,097,371
Net operating surplus (Deficit)	\$17,143	\$151,763	\$64,817	\$347,713	\$217,582
Bequests received	\$132,186	\$406,379	\$657,537	\$97,242	\$375,826

We had budgeted for an operating deficit of (\$109,818) for 2023. There was an actual operating surplus of \$217,582. This was better than the budget by \$237,400.

Maurice Priestley, regional representative to the national board

This year we have begun to navigate through the new 'post-Covid' way of working. It has been positive to be able to reconnect in person, both from a governance and operational perspective.

While we took great pride in our flexibility and responsiveness during the pandemic, we hope that this transition has positively impacted disabled people and their families – enabling them to safely reconnect with their communities to reach their aspirations.

Launch of new strategic priorities

A significant piece of work was completed this year by the CCS Disability Action National Board in collaboration with the national leadership team. Our strategic priorities, Te Aronui, were launched in June and formally presented to the governance forum in July. I have received positive feedback on how these are supporting the organisation to meet the needs of the people we support. ▶





◀ Governance review

Our members will be aware that we are currently undertaking a major governance review. We have been aware for some time of the need to re-register as an Incorporated Society by April 2026 to comply with changes to the Incorporated Societies Act, which were legally adopted in 2022.

Many of these changes relate to constitutional requirements, and we need an updated national and branch constitution as part of the registration process to comply with the new Act.

After several years of governance forum discussions highlighting the challenges of our current governance structure and its operational impact, the national board is using the need for re-registration as an opportunity to explore what could be the best governance structure for CCS Disability Action. Our goal is to be fit for purpose moving forward, ensuring we are relevant to and serving disabled people, while upholding our vision.

We believe that part of this would involve having a stable and knowledgeable board to guide us through this process.

We aim to engage positively, proactively, and openly with our members and governance during this time. I welcome any opportunity to discuss this with anyone interested in having a conversation about it. I would also like to express my gratitude to the governance members who have provided feedback into this process.

Acknowledgements

I would like to pay tribute to outgoing local committee chair Phillip Blundell. Phillip has served CCS Disability Action at both a local and national level for many years and has had a significant and positive impact. I have been grateful to work alongside Phillip and would like to thank him for his insights, commitment, and dedication to our organisation. I would also like to thank Janine Hoete-Thornton and her Wellington-based team for their efforts, particularly service manager Tilomai Solia. Thank you too to the local committee for volunteering significant time to support the smooth running of the branch. Finally, I would like to acknowledge our patron Lady Joan Gillies – your ongoing support is appreciated and valued.

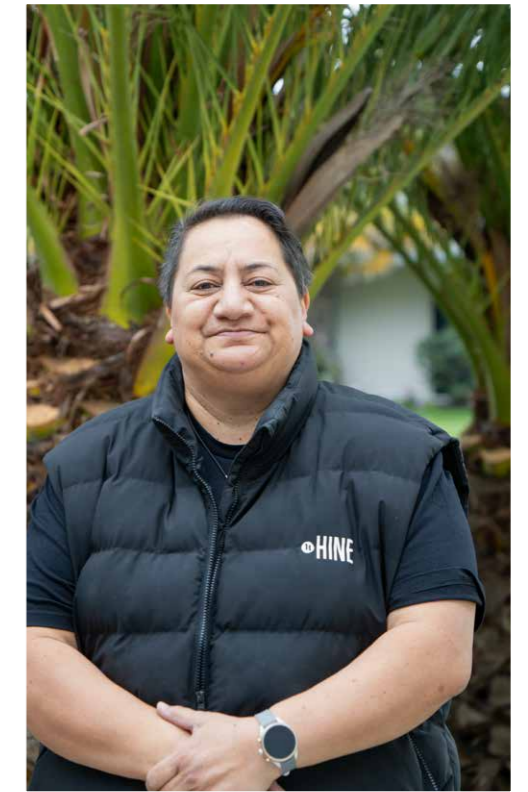
“I am proud of the outstanding outcomes we have seen in the Wellington branch”.

Raukura's story

"I want to build my independence as a person so I can create a good life for myself."



**Tahnee Hotete-Thornton,
coordinator for CCS Disability
Action's Wellington branch.**



20-year-old Raukura first met the team at the CCS Disability Action Wellington branch after her beloved mum passed away around four years ago.

Raukura is an articulate, bubbly, and outgoing young woman who lives with a learning disability. Her impairment can make it challenging for her to understand and to retain information. Her mum was a big part of her world and could always be relied on to provide encouragement and support in Raukura's life.

While Raukura still has a large whānau around her, she was looking for someone who could help guide her toward her goal of an independent life and hopefully build her self-belief.

She met Tahnee Hoete-Thornton, a service coordinator, and the pair have been working together ever since.

"There are so many areas where Raukura shines. When we first met, she was incredibly shy and down on herself. It's hard to believe that she's the same person now. She has come along leaps and bounds – and now she's the one keeping me in line! Which is how it should be," explains Tahnee.

The first step was to spend some time really getting to know Raukura and finding out what was important to her, then identify any barriers that were getting in her way. *"I want to build my independence as a person so I can create a good life for myself,"* Raukura explains. She identified moving out into her own flat as one goal, and to find work – and with that, the pair created a plan to make that a success.

Tahnee organised for a team of support workers to work alongside Raukura. One of those support workers is Vanessa, with the pair developing a relationship based on mutual respect and good humour.

"Vanessa helps me with a bit of everything. She takes me to all the different courses and places I need to go. Better than spending my own money on petrol," Raukura jokes, while Vanessa laughs beside her. ►

“Since meeting Vanessa, she has changed my life around for the betterment,” says Raukura.

◀ She was interested in learning to cook, so Vanessa found a free adult education programme in Porirua called WELLfed. The weekly workshops are based on harvesting kai, meal planning on a budget using fresh seasonal ingredients, and cooking skills. They have been attending for well over a year now.

“I love cooking. Especially now because it’s something that I can do on my own. It feels good to be able to cook for my family and know that it’s something that I’m good at.”

Vanessa thinks Raukura is being modest. *“She’s brilliant in the kitchen. They love her at WELLfed,”* she says.

Raukura has also been studying hard to build her literacy and financial management skills, knowing that these are areas that will help expand her work options but also make navigating everyday life easier.

Another significant achievement has been Raukura passing her restricted driver’s licence – a feat made even more impressive because it was on her first attempt (something that is notoriously difficult to achieve).

She worked hard, again through free adult education courses.

“I did it for me, but I was keen to prove people wrong as so many people said I would never be able to get my licence. I thought: ‘You know what? I am going to do it.’ It felt really good to pass that test,” she says.

Vanessa has supported her to create a CV and has tested the waters with some part-time work at a factory where her dad works. She’s continuing to build her skills with work in mind – next on her list was to try for her forklift licence to see if that will open a few doors. She is also on the waitlist for Kainga Ora social housing.

As Raukura has grown as a person, so too has her interest in her whakapapa and culture. ▶



Raukura and Vanessa.

“I love cooking. Especially now because it’s something that I can do on my own. It feels good to be able to cook for my family and know that it’s something that I’m good at.”



PHoto by Kevin McCutcheon
Courtesy of Unsplash.com



Raukara photos by Poinakena Portraits
#PoinakenaPortraits

◀ Tahnee is part of CCS Disability Action’s Te Pou Whirinaki – a national group of staff who help bring the organisation’s Māori development framework to life. Tahnee has now supported Raukura to travel to two Taranaki-based Karanga Maha ‘Many Voices’ hui.

The hui are guided by a community steering group and funded and organised by CCS Disability Action with the support of local volunteers. They create a space where whānau hauā (disabled Māori and their whānau) can stay on marae and connect, share stories, and learn about areas that are important to them.

“I enjoy hearing other people’s stories and getting to know them. I also liked learning the waiata, karakia and taking part in the activities. I enjoy being part of the group,” Raukura says.

It’s a space where everyone contributes. On both occasions Raukura took herself straight to the kitchen – helping to prepare, cook, and serve kai for well over 50 people, making it look effortless in the process.

With Vanessa’s support, she’s now beginning to research her whakapapa on her mum’s side – giving her an opportunity to reconnect with her memory and hopefully connect with whānau who she has never met.

She also attends a weekly Te Reo Māori course – something that Tahnee now runs for a small number of people supported by the Wellington branch. *“I enjoy the classes. I have learnt my pepeha [a way of introduction], which is great.”*

“It was Raukura who pushed me to start the classes. She often phones me the night before to check that I’m prepared,” jokes Tahnee.

It’s indicative of the huge change in Raukura during the time she’s worked with the team.

“I am so proud of Raukura and how far she’s come,” says Vanessa. *“Her communication and confidence have broadened hugely, and she can now advocate and speak up for herself. It hasn’t always been easy for her, but she is so focussed on her aspirations and expanding her horizons. I can’t wait to see what’s next.”*

Photos from the Karanga Maha hui in Taranaki.

**Te maha o ngā tangata i
tautokohia e mātou**
**Number of people we
supported in Wellington**

Last year

198

This year

147

<17 years of age

33

<17 years of age

35

17- 65 years of age

160

17- 65 years of age

107

Māori

32

Māori

26

Pasifika

14

Pasifika

13



Mahi kirimana

Branch contract performance

Hours last year

29,145

Whaikaha - Ministry of Disabled People

3,058

Ministry of Social Development

17,252

Oranga Tamariki

774

Ministry of Education

1,165

Other (Individuals or non-Ministry)

Hours this year

27,533

Whaikaha - Ministry of Disabled People

2,415

Ministry of Social Development

10,637

Oranga Tamariki

231

Ministry of Education

3,807

Other (Individuals or non-Ministry)



Te poipoi i te tapatahinga o ngā hapori

Building inclusive communities

Last year

256

total number of
branch members

3,519

Mobility Parking
permits issued

12,680

people using Mobility
Parking Scheme

0

education or training
sessions provided

6

local council
submissions made

This year

246

total number of
branch members

4,182

Mobility Parking
permits issued

13,668

people using Mobility
Parking Scheme

2

education or training
sessions provided

7

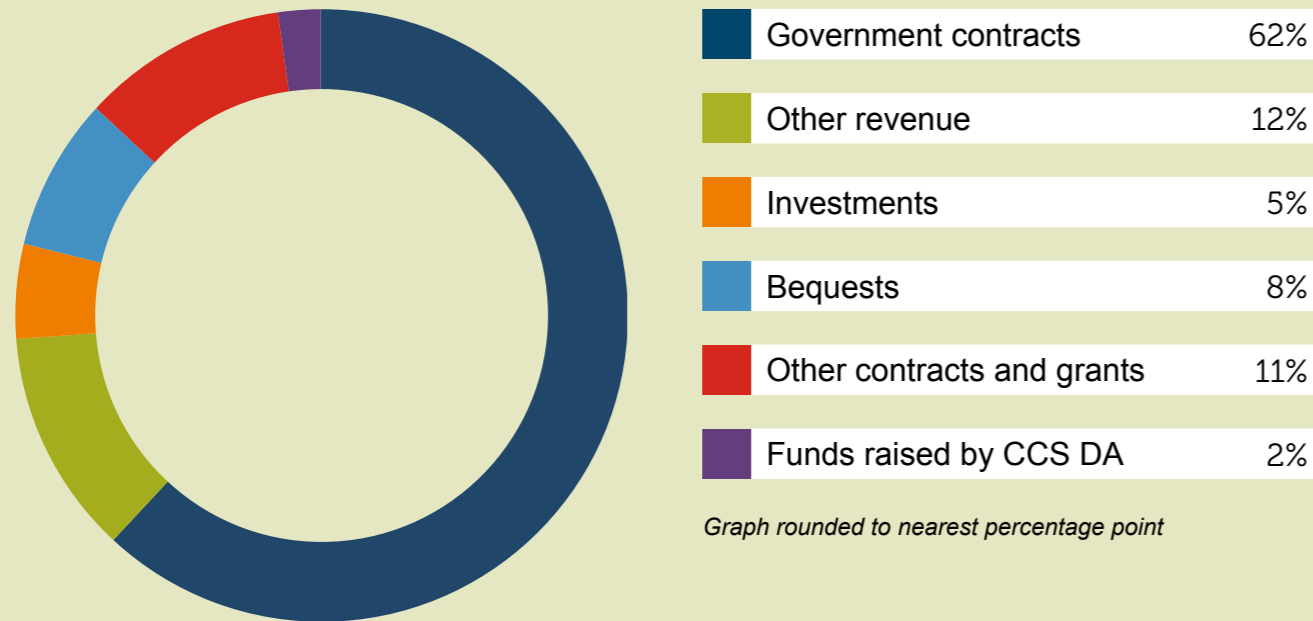
local council
submissions made



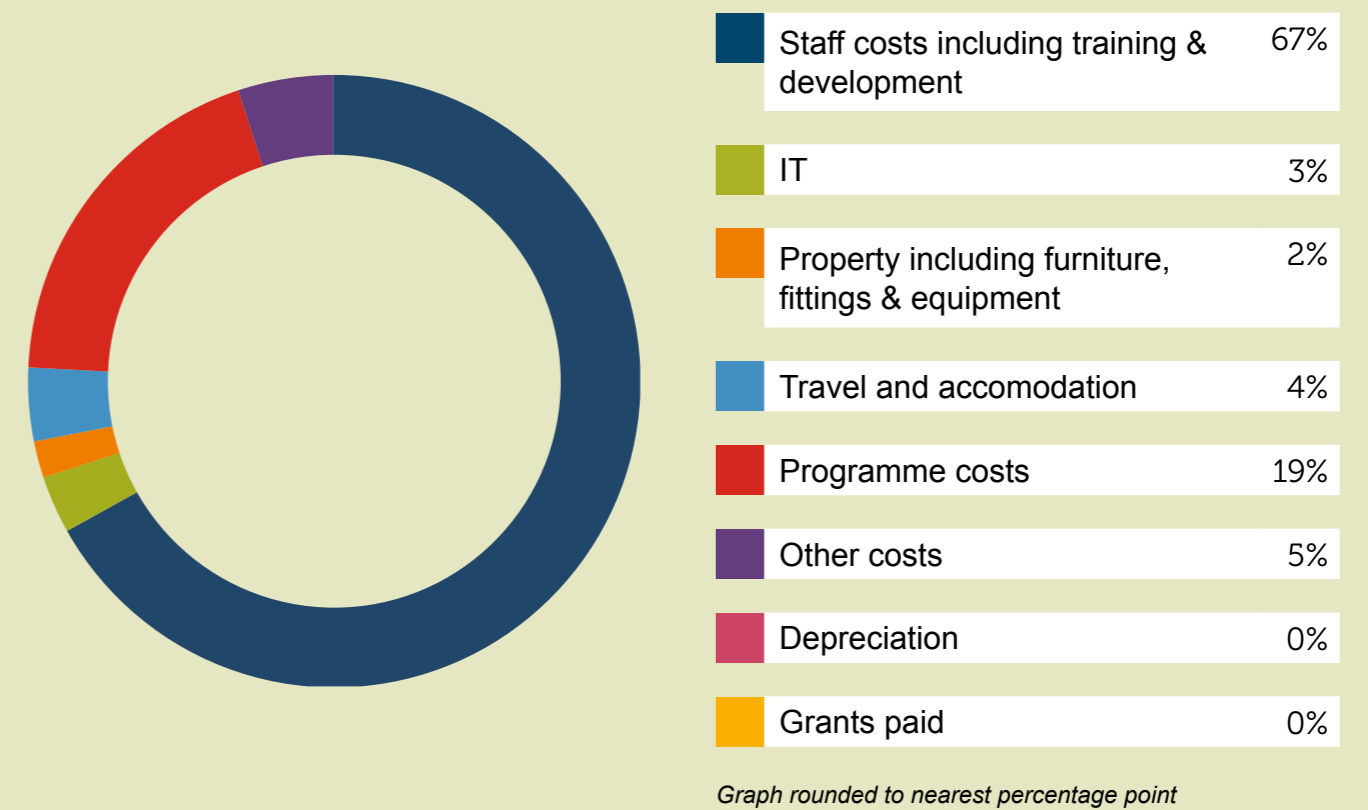
Financial summary

For the year ended 30 June 2023

Revenue



Expenditure



Summarised statement of comprehensive revenue and expense

	2023 \$000's	2022 \$000's
The operating revenue was	4,315	4,337
The expenditure was	4,097	3,989
Operating surplus/(deficit) before bequests, gains on investments and gains on sale of assets	218	348
Bequests received	376	97
Less social innovation fund contribution	(18)	(5)
Realised gain/(loss) on sale of fixed assets	3	-
Realised and unrealised gain/(loss) on investments	183	(106)
TOTAL COMPREHENSIVE REVENUE AND EXPENSE	762	334

Summarised statement of changes in equity

	2023 \$000's	2022 \$000's
Opening society funds as at 1 July	4,254	3,920
Total comprehensive revenue and expense	762	334
Closing Balance as at 30 June	5,016	4,254

Summarised statement of financial position

	2023 \$000's	2022 \$000's
Current assets	3,503	2,976
Non-current assets	2,090	1,850
Total assets	5,593	4,826
Current liabilities	577	572
Total liabilities	577	572
Net assets	5,016	4,254
Represented by:		
Society funds	5,016	4,254

Summarised statement of cash flows

	2023 \$000's	2022 \$000's
Cash flows from operating activities	374	274
Cash flows from investing activities	(1,927)	204
Operating cash and bank balances	2,077	1,599
Total cash and bank balances	524	2,077

Notes to the financial summary of CCS Disability Action Wellington Incorporated

A summary of the CCS Disability Action Wellington Incorporated (“the Society”) unaudited financial statements for the year ended 30 June 2023 is shown in the Financial Summary section of this annual report. The summary financial statements have been prepared in accordance with PBE FRS-43 Summary Financial Statements.

The full financial statements have been prepared in accordance with Tier 2 PBE Accounting Standards as issued by the New Zealand External Reporting Board. The summary financial statements are presented in New Zealand dollars.

The amounts stated in these summary financial statements have been extracted from the full financial statements of the Society dated 10 November 2023.

Copies of these are available from the Society. This summary has been authorised by Janine Hoete-Thornton, general manager Central region on 10 November 2023 and has not been audited.

The summary financial statements do not include all disclosures provided in the full financial statements and cannot be expected to provide as complete an understanding as provided by the full financial statements of the Society.

The summarised financial statements should be read in conjunction with the statement of accounting policies and notes to the full unaudited financial statements.



Janine Hoete-Thornton
General manager



Barbara Haricharan
Acting chair, local committee



Ō mātou kaitautoko

Our supporters

CCS Disability Action Wellington is grateful for the support received from government and other agencies, individuals, trusts and foundations during this year.

Government and other agencies

- Ministry of Social Development
- Oranga Tamariki - Ministry for Children
- Te Whatu Ora
- Whaikaha - Ministry of Disabled People

Bequests

- W A Clark Estate
- Sybil Lane Estate
- Roger Mowat Mackie Estate
- K A Roberts Estate
- C Sandars Estate
- Allan Simpson Estate
- Aylene Hobson Memorial Trust
- Godfrey William Magnus Trust

- The Maisie Hayes & Charlie Warr Memorial Trust
- Ruth Orr Charitable Trust

Trusts and foundations

- COGS Whitireia Committee \$1,500 operating costs
- Jack Jeffs Charitable Trust
- H E Fairey Trust
- NZ Lottery Grants Board \$16,500 operating costs
- Nikau Foundation - Richard & Doreen Evans Charitable Trust & Roy & Jan Mace Fund
- One Foundation
- Pelorus Trust
- Pub Charity
- The Lion Foundation
- TG Macarthy Trust

Major donors

- Jocelyn Fagerstrom
- Merrill Holdsworth
- Jean Marending
- Mary Beatrix Neazor
- The late Dr John Sarfati
- Brian Speechly
- Vivien Ward
- Society of Mary Trust

Patron

- Lady Joan Gillies

Donations received

Last year

542

This year

569





CCS
disability action
Including all people

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOĀ

Whakapā mai

Get in touch

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- 📍 www.ccsDisabilityAction.org.nz
- 📄 Registered Charity Number: CC31431