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# Pūrongo ā-tau Annual report 2022-2023



CCS Disability Action Waikato Incorporated





# Mō mātou About us

**CCS** Disability Action Waikato Incorporated



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# Te Aronui



Every disabled person/whānau hauā is interwoven into the lives of their whānau and community.

# **Ā mātou whāinga** rautaki matua **Our strategic priorities**

#### Disabled people – Whānau hauā

Our purpose and focus. This sits centrally in Te Aronui as a reminder that everything we do will be underpinned by the self-determination of disabled people.

#### Knowledge – Mātauranga

All people have knowledge to contribute to our society. We recognise disabled people/whānau hauā as the experts in their own lives. We recognise that we benefit from receiving the knowledge that disabled people hold. We will also share our knowledge freely to ensure disabled people can access the information that they need.

#### Connectedness – Whanaungatanga

Understanding that all people and systems are interconnected. We will seek to identify connections between people and systems to ensure that disabled people have access to the relationships and resources they need.

#### Wellbeing – Hauora

Acknowledges that being well means different things to different people. We will ensure that the voices of disabled people/whānau hauā guide us in enabling people to lead their own lives, in their own way.

Our work will be organised to ensure that:

- Disabled people and their whānau have access to information, resources, support and advocacy at the right time.
- The community is supported to become disability aware, engaged, physically accessible, inclusive and welcoming of all people.

# Te hunga hauā mauri mō ngā tāngata katoa Our foundation statement

This statement forms the foundation of our identity and means that all people have Mauri, unique life force, and that we value every person equally.

# Te whakatara Our challenge

One in four New Zealanders lives with an impairment. Our society does not always operate in a way where everyone can participate. This lack of participation can be due to a physical barrier; a barrier created by other people's attitudes and behaviours; or by a lack of access to information, resources and support. These barriers create an environment that can make life even more challenging for disabled people.





# Tō mātou tōpūtanga Our organisation

CCS Disability Action, formerly known as the Crippled Children Society, was founded by Rotary in 1935 to support children affected by polio.

CCS Disability Action is the largest disability support and advocacy organisation in Aotearoa New Zealand.

We support people with all types of impairments and have been working alongside disabled people since 1935. We are at the forefront of service provision, advocacy and information sharing in the disability sector. We partner with disabled people, their families and whānau to enable them to have choice and control in their lives. Our vision is to see every disabled person and whānau hauā interwoven into the lives of their whānau and community.

We work from a Human Rights perspective within a disability rights framework, and this is reflected in everything we do. We partner with disabled people, their families and wider whānau, to support them having choice and control in their lives. We also work with local communities, to assist and challenge them to become more inclusive.

In our work, we connect with all parts of Aotearoa/New Zealand. We acknowledge Māori as Tangata Whenua. We are committed to being in relationships with Hapū and Iwi so that we continue to develop our ability to support disabled Māori and their wider whānau.

We use the term "disabled person" in our documents to align our vision with the social model of disability, Enabling Good Lives Principles, and the NZ Disability Strategy. We respect the right of all people to define their individual and varied identities for themselves.

# Ā mātou peka Our branches

CCS Disability Action is a national organisation made up of 18 incorporated societies. These consist of 17 branches and a national entity (CCS Disability Action Inc.).

The 17 branches are organised into four regions (Northern, Midland, Central and Southern) and provide a range of direct support services as well as community development programmes to disabled people and the communities they live in. Each region operates a business support hub.

CCS Disability Action Waikato was incorporated in 1964 and covers the large geographic area bounded by Meremere, Huntly, Thames and Coromandel Township to the North, Waihi and Tokoroa in the East, Taumarunui and Tongariro National Park in the South and across to Awakino and Kawhia in the West. This area is served by a branch in Hamilton.



### **Branch report**

#### Colene Herbert, general manager John Forbes, chairperson, local advisory committee Sarah Verran, regional representative to the national board

The last year has been all about carefully emerging from a Covid-19 working environment to getting back to a sense of business as usual. This has taken some adjustment as we have shaken off the cocoon of working from home and adjusted to freer movement and interactions with people we support, each other as colleagues and the community at large.

A feature of the last 12 months has been our implementation of Te Aronui – the national strategic priorities 2023-2028. Our branch planning day on 1 June 2023 was highly successful as we collectively shaped our work for the year based around Te Aronui.

#### Farewell to a giant

We paused in this time to mourn and observe the passing of our beloved kaumatua Haehae Heta. We pay tribute to his many years of service to the Waikato branch and thank his wife, Pare and his whānau, for allowing CCS Disabiliy Action to share in his many talents and wisdom. He is deeply missed.

E te rangatira, whakahokia ki tōu kāinga tūturu. Takoto, takoto, takoto mai rā.

#### Highlights

In the Waikato area of the Midland region, we've been delighted to celebrate some amazing successes such as receiving a large bequest from a very generous donor in rural Waikato. From this we have formed the George Estate Committee that has looked at how best to funnel bequests into projects and ideas that will benefit disabled people in Waikato.

To date we have combined with the Gemini Trust to donate \$250k to the development of the Magical Bridge Trust playground in Hamilton, designed for use by disabled children. We are looking into a solar panel project that can support subsidised energy use by disabled people. We are collaborating with other agencies to fulfil a gap for disabled people in the purchase and affordability of specialised equipment that supports independence. We are also meeting with thought leaders in the accessible housing space to consider what effect the George Estate can make. ►



#### Karanga Maha forums

The 'Many Voices' hui have continued with energy and excitement throughout the last year with well attended hui being held on both Tauwhare and Te Kauri marae. In the July forum, special emphasis was given to educating whānau around vaccinations with special emphasis on the MMR vaccine. We are grateful to the Karanga Maha organisers who give of their time to host a range of fun activities such as youth discos, talent shows, waiata sessions, amazing banquets, and costume competitions. These hui provide a positive platform for whānau hauā to gather and support one another.

#### Gemini Trust

The Gemini Trust (formerly the NZCCS Waikato Fundraising Trust) has been in operation since 1995 following several successful marketing campaigns and small business ventures within the Waikato branch. In June of this year the trust was formally wound up and the funds transferred to The Momentum Trust, Waikato. The Waikato branch thanks the trustees of Gemini for their dedication and successful management of this fund over the years and we look forward to continuing this relationship with Momentum.

#### Ngā mihi nui – Thank you

We would like to acknowledge and thank Kathy Harward and the staff of the Waikato branch for your resilience in often challenging environments. The little things you do don't go unnoticed. Thank you to Jacqui Tarawa who takes all the minutes of our governance meetings, arranges our meeting times, flights, food and Zoom coaching sessions all year long. Where would we all be without you? Also, to our local governance committees for being our eyes and ears on the ground and for sharing ideas so we can move forward with exciting projects in 2024 – we thank you wholeheartedly.

"To date we have combined with the Gemini Trust to donate \$250k to the development of the Magical Bridge Trust playground in Hamilton, designed for use by disabled children."



# **Local Executive Committee report**

#### Mike Garrett, chairperson, local executive committee

#### Challenges

This last year has continued to be challenging with Covid-19 continuing to impact the way we do things for most of the year, and inflationary pressures resulting in a cost-of-living crisis that adversely hit our disabled communities the hardest.

Despite these challenges, our staff and volunteers, led by Kathy Harward and with Colene Herbert's guidance, continued to show their commitment to serving our community. The Local Executive Committee (LEC) acknowledges and thanks all of you.

#### **Financial performance**

The 2023 financial year result for the year was a disappointing operating deficit of \$75,940 compared to our budget surplus of \$41,710. The fact we incurred an operating deficit is of concern and reflects that we are not fully recovering our costs on several government contracts. We are also suffering from a loss of people we support in a fluid Enabling Good Lives environment which has been challenging to forecast within.

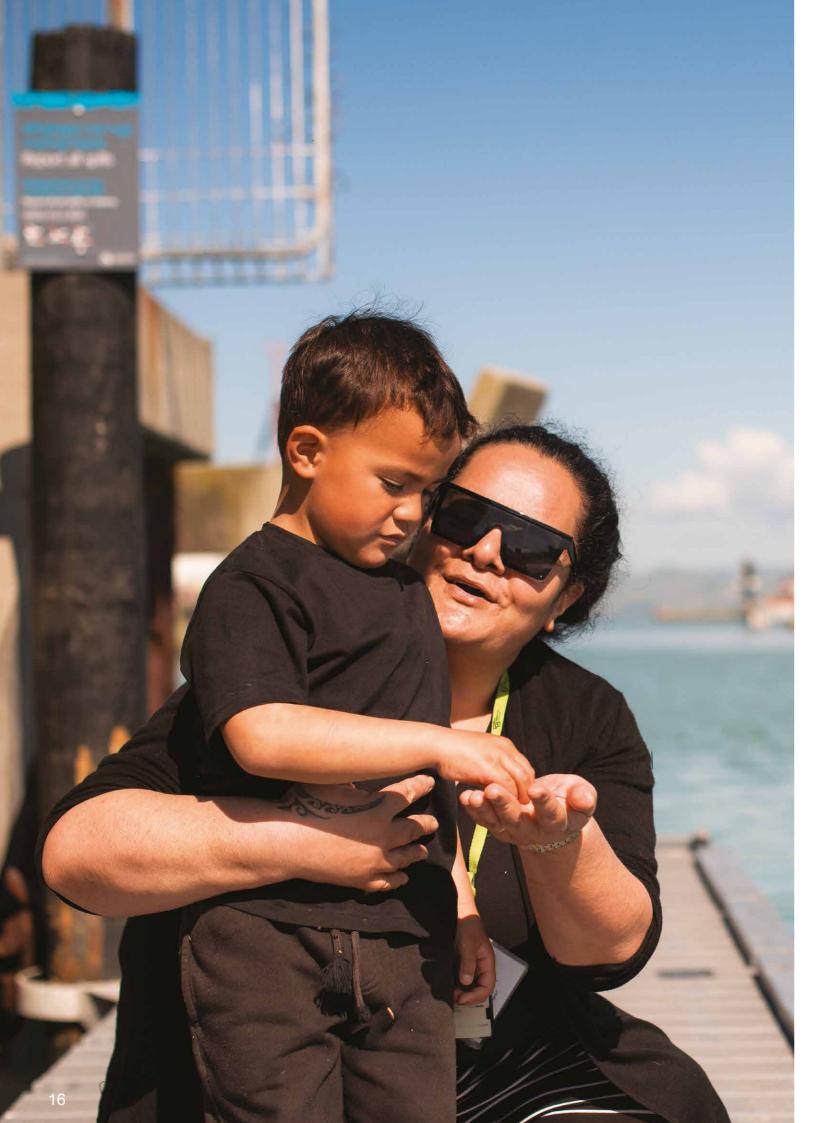
#### **Budget planning**

In setting the 2024 budget the LEC spent some time working with management to set a budget that forecasts a small surplus which we will need to closely monitor as the year progresses. The operating financial situation we find ourselves in, is typical across other CCS Disability Action branches and highlights the need for a strategic review of the organisation's funding model. The LEC will continue to focus on ensuring the branch strives to meeting the needs of the people we support while also operating within our means.

#### Investment performance

Despite ongoing global market uncertainty, the investment fund returned a solid 5.68% for the 12 months to 30 June 2023 and the fund value at that date increased to \$6,331,650. ►





#### Statement of investment policy

During the year a national working party, which included myself and Regional Accountant and HR Manager Mark Weidenbohm, undertook a review of the organisation's Statement of Investment Policy (SIPO) which sets out the objectives, policies, beliefs, and governing decisions regarding the investments of the branch.

The new SIPO was approved by the National Board in March. Following discussions with our investment advisors Craigs Investment Partners, the LEC approved a change to our investment fund asset allocation going forward, to increase our allocation to growth assets (shares) from 50% to 60%. This reflects the fact that we are long term investors and results in a balanced portfolio which is typical of organisations like ourselves.

#### Leaving a legacy

During the year we have been extremely fortunate to have a significant bequest of \$5,184,716 from the Brian George estate confirmed. Brian was an elderly retired farmer living near Waikino and he left all his estate solely to CCS Disability Action Waikato which included five rural land properties. A subgroup of LEC and Local Advisory Committee members have been working on potential strategic projects that these funds could support and input from the members has been sought.

As approved at the AGM last year the funds held by Gemini Trust of \$1,942,225 were transferred to the Momentum Foundation on 30 June 2023 who will oversee the investments on behalf of the branch under an agreed service level agreement. Once the final set of accounts are audited the trust will be wound up.

I would like to thank and acknowledge all the trustees of Gemini over the years of its existence and particularly Mairi Davis, Sam Armstong and Helen Paki for their stewardship of the trust in recent years and support with the transfer to Momentum. Income earnt by the trust funds is used to provide an annual grant back to the branch and scholarships for disabled students at Waikato University to a total value of \$20,000.

#### Magical bridge playground

Prior to the transfer of the Gemini funds, the trustees approved a grant of \$125,000 to match the CCS Disability Action Waikato branch grant of the same amount, to the Magical Bridge playground trust. They are developing a playground in partnership with the Hamilton City Council.

The playground design will take account of a diverse range of needs, including people with physical impairments, neurodiversity, learning disabilities as well as visitors with hearing or visual impairments and is being constructed on the Claudelands Reserve in Hamilton. It is due to be opened in December in time for International Day of Persons with Disabilities.

#### **Financial results**

Accounting for the George bequest, the capital grant to the Magical bridge trust and the favourable investment fund unrealised returns the branch had a surplus of \$7,145,507 from non-operational activity. The total net surplus for the year was \$7,069,567.

Our net asset balance increased to \$14.6m million, up from \$7.5m last year primarily due to the George estate bequest.

#### Acknowledgements

We wish to thank our supporters and donors. We rely on donations and bequests to remain financially viable, and to progress our longer-term plans for positive change for our community.

I would also like to specifically thank and acknowledge the support and guidance Jahron Neha has given the branch over the last five years as Chair, which has been invaluable. Jahron resigned from the LEC in October 2022 due to a move to Taranaki for work. We wish him and his family all the best for the future.

#### Ngā mihi.

"This last year has continued to be challenging with Covid-19 continuing to impact the way we do things for most of the year, and inflationary pressures resulting in a cost-of-living crisis that adversely hit our disabled communities the hardest."



# Lexy's story

"She amazes me every day. Some of that is her and who she is, and some of that is down to the team of people around her. It's so rewarding watching her grow.



Te Aroha-based Maree and Dave could best be described as 'salt of the earth'.

The kind and generous couple, who have a blended family with their own adult children, have opened their home to many children in need over the years, mostly on a short-term basis.

Maree was inspired by her previous work as a respite carer for another disability support provider, where she cared for kids who needed somewhere to go for weekends or short holidays.

Eventually they received a call about a 15-month-old toddler called Lexy. Lexy is now 12 and they consider her "their girl," says Maree.

It is immediately clear how much love is in Lexy's life. "She's a complete social butterfly. At school – which she loves – she likes to walk through all the classes and give everyone a big wave. She just brings so much love and laughter into our home. She's a joy to have in our lives," says Maree.

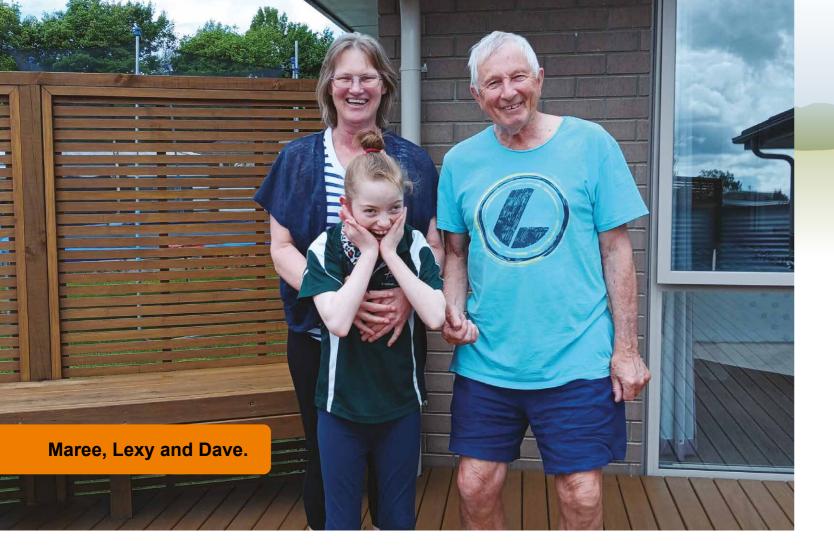
Lexy has a wide range of support needs, as she lives with physical, learning, and neurological impairments.

Maree doesn't shy away from the fact that providing her with care is demanding, particularly as Lexy is a very curious person and likes to be busy. *"She does need one-on-one support almost all the time. She certainly gets us out of bed in the morning and often has us running to keep up with her,"* she explains.

The family is supported by CCS Disability Action's Waikato branch. They have had several team members in their lives and most recently began working with Zoe Swartz. Maree describes the team as "brilliant" but jokes that she's keen to keep Zoe on for a while. *"It takes me a bit of work to train these girls, you know,"* she says with a laugh.

Lexy mostly uses gesture and body language to communicate. Most recently Maree and Dave have begun to use visual cue cards to tie into the strategies they are also using at school – a relationship that Maree describes as strong. With support of a Speech-Language therapist, they've also introduced a communication button which supports Lexy to have good self-determination and tell them what she wants.





Zoe's role has been to get behind the family with whatever they need, and she has loved getting to know them.

"Lexy lights up a room. She's so charismatic, engaging, and energetic. She's very good at getting her point across – you're never left wondering what she's thinking!" says Zoe.

Her work with the family is wide-ranging and largely involves behind-thescenes support, guided by Maree and Dave. Specific examples include assisting Maree and Dave to track their support allocations and budget, dealing with invoicing queries related to her care, and working with Oranga Tamariki and the local Needs Assessment and Service Coordination (NASC) agency when the family needs something different. She also has regular catchups with the family to simply lend a friendly ear.

"Maree and Dave are awesome, and they are incredible advocates for Lexy. They are so dedicated to Lexy and so attentive to her needs and are constantly working to get the best for her. My goal is to try to free them up so they can do what they do best – provide Lexy with a loving home," says Zoe.

Maree and Dave have established and kept a strong relationship with Lexy's birth family. *"I am mama, Dave is dede and her mum and dad are always mummy and daddy. We get on really well with them and they've joined us for* 

*celebrations like birthdays, and vice versa.*" Lexy has regular one-on-one visits with her whānau, allowing her to spend precious time with her birth parents, brothers, and sisters. Maree also regularly shares videos and photos.

One of the biggest challenges the family face is the lack of respite carers in the region. It's been an ongoing issue and it does make getting a much-needed break very hard.

"While we have managed to secure a small amount of respite though the CCS Disability Action respite service at Te Whare Poipoi, it's not enough. We have tried everything to recruit new carers, but it's hard to get the right people to put their hand up," explains Zoe.

While not able to fully address this gap for now, Maree, with Zoe's support, recently organised the purchase of a new trike for Lexy. The trike allows Lexy to join Maree and Dave on bike trips, something that's important for the outdoorsy pair.

"Lexy has a bike, but she's finding pedalling too hard, and we wanted her to be able to enjoy the outdoors with us as a family," explains Maree.

Her first test run provided entertainment for more than just them due to her distinct lack of steering ability. "Lexy was haring down the driveway, laughing her head off. She thought she was the bees' knees! And here I was, running to keep up with her, trying to stop her from crashing! Half the neighbours came out for a laugh, they thought it was hilarious," says Maree.

Her slightly dodgy steering skills notwithstanding, riding a trike is indicative of one of the many challenges Lexy has overcome. When they took over her care, Maree and Dave were told that she would never walk. *"And look at her now! She's running!"* says Maree. *"She amazes me every day. Some of that is her and who she is, and some of that is down to the team of people around her. It's so rewarding watching her grow."* 

It's a lovely example of Maree and Dave's relationship with Lexy. A bit of fun and a whole lot of love for their high energy girl – and Lexy loving every minute of it. And no-one could ask for any more than that.



Te maha o ngā tangata i tautokohia e mātou Number of people we supported in Waikato

Last year **397** 

<17 years of age

200

17-65 years of age

178

Māori

132

Pasifika

8

This year **383** 

<17 years of age **209** 

17-65 years of age

158

Māori

139

Pasifika

7



# Mahi kirimana Branch contract performance

#### Hours last year

**44,658** Whaikaha - Ministry of Disabled People

#### Hours this year

**44,068** 

Whaikaha - Ministry of Disabled People

**1,594** Ministry of Social Development **1,729** Ministry of Social Development

**444** Oranga Tamariki 562 Oranga Tamariki

**11,112** Other (Individuals or non-Ministry)

**7,430** Other (Individuals or non-Ministry)



# Te poipoi i te tapatahinga o ngā hapori Building inclusive communities

Last year



total number of branch members

4,102

Mobility Parking permits issued

16,937

people using Mobility Parking Scheme



education or training sessions provided



local council submissions made

This year



total number of branch members

5,475

Mobility Parking permits issued

18,194

people using Mobility Parking Scheme



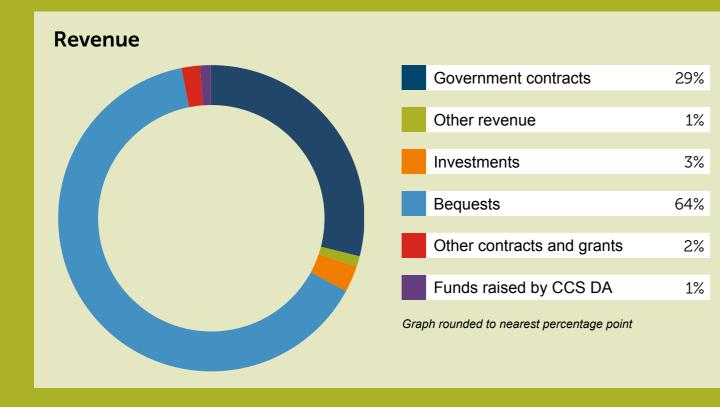
education or training sessions provided



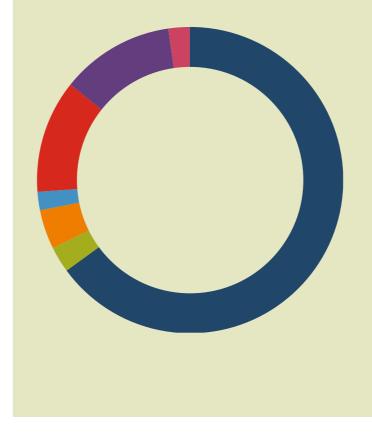
local council submissions made



### Financial summary For the year ended 30 June 2023



#### Expenditure



#### Summarised statement of comprehensive revenue and expense

	2023 \$000's	2022 \$000's
The operating revenue was	4,058	4,097
The expenditure was	4,134	3,976
Operating surplus/(deficit) before bequests,		
gains on investments and gains on sale of assets	(76)	121
Bequests received	5,218	15
Less social innovation fund contribution	(38)	(1)
Gifts received	1,925	-
Grants received/(paid)	(125)	18
Realised gain/(loss) on sale of fixed assets	26	-
Realised and unrealised gain/(loss) on investments	140	(165)
Other comprehensive revenue and expense	-	-
TOTAL COMPREHENSIVE REVENUE AND EXPENSE	7,070	(12)

#### Summarised statement of changes in equity

Opening society funds as at 1 July	7,512	7,524
Total comprehensive revenue and expense	7,070	(12)
Closing Balance as at 30 June	14,582	7,512

#### Summarised statement of financial position

	2023 \$000's	2022 \$000's
Current assets	5,772	721
Non-current assets	9,678	7,486
Total assets	15,450	8,207
Current liabilities	868	695
Non-current liabilities	-	-
Total liabilities	868	695
Net assets	14,582	7,512
Represented by:		
Society funds	14,582	7,512

#### Summarised statement of cash flows

Cash flows from operating activities	2,749	247
Cash flows from investing activities	(2,690)	(289)
Cash flows from financing activities	-	-
Operating cash and bank balances	121	163
Total cash and bank balances	180	121

	Staff costs including training & development	65%
	IT	3%
_		
	Property including furniture, fittings & equipment	4%
	Travel and accomodation	2%
_		
	Programme costs	12%
_		
	Other costs	12%
_		
	Depreciation	2%
	Grants paid	0%
Graph rounded to nearest percentage point		

# Notes to the financial summary of CCS Disability Action Waikato Incorporated

A summary of the CCS Disability Action Waikato Incorporated ("the Society") unaudited financial statements for the year ended 30 June 2023 is shown in the Financial Summary section of this annual report. The summary financial statements have been prepared in accordance with PBE FRS-43 Summary Financial Statements.

The full financial statements have been prepared in accordance with Tier 2 PBE Accounting Standards as issued by the New Zealand External Reporting Board. The summary financial statements are presented in New Zealand dollars.

The amounts stated in these summary financial statements have been extracted from the full financial statements of the Society dated 6 November 2023.

Copies of these are available from the Society. This summary has been authorised by Colene Herbert, general manager Midland region on 6 November 2023 and has not been audited.

The summary financial statements do not include all disclosures provided in the full financial statements and cannot be expected to provide as complete an understanding as provided by the full financial statements of the Society.

The summarised financial statements should be read in conjunction with the statement of accounting policies and notes to the full unaudited financial statements.

Debruit

Colene Herbert General manager

MA G

*Mike Garrett* Chairperson local executive committee



# **Ö mātou kaitautoko** Our supporters

CCS Disability Action Waikato is grateful for the support received from government and other agencies, individuals, trusts and foundations during this year.

#### Major donors

- Mr & Mrs Going
- Alice Hill
- Audrey Wapp
- Gemini Trust

### **Solicitors**

- Holland Beckett
- Rejthar Stuart Law

# Government and other agencies

- Te Whatu Ora
- Ministry of Social Development
- Whaikaha Ministry of Disabled People

### Bequests

- Mavis Beamish Estate
- F Brunskill Estate
- B E George Estate

# Trusts and foundations

- Dragon Community Trust
- Gemini Trust
- Grassroots Trust
- H E Fairey Trust
- Laurie and Mabel Jenkins Charitable Trust
- Len Reynolds Trust
- NZ Lottery Grants Board, \$22,500 operating costs, and \$747 toy library
- The Lion Foundation
- Valder Ohinemuri Charitable
  Trust Inc

# Donations receivedearThis year57222

#### Last year





#### **Bankers**

Bank of New Zealand

#### **Auditors**

Crowe Horwath

#### **Investment advisors**

Craig's Investment Partners

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TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOA

### Whakapā mai Get in touch

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- @ccsdisabilityaction
- http://nz.linkedin.com/company/ccs-disability-action
- www.ccsDisabilityAction.org.nz
- Registered Charity Number: CC25395